1	LEGISLATIVE PRESENTATION OF THE DISABLED AMERICAN VETERANS
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3	TUESDAY, FEBRUARY 26, 2019
4	United States Senate,
5	Committee on Veterans' Affairs,
6	House of Representatives,
7	Committee on Veterans' Affairs,
8	Washington, D.C.
9	The Committees met, pursuant to notice, at 2:06 p.m.,
10	in Room SD-G50, Dirksen Senate Office Building, Hon. Johnny
11	Isakson and Hon. Mark Takano, Chairmen of the Committees,
12	presiding.
13	Senators Present: Senators Isakson, Boozman, Cassidy,
14	Rounds, Rounds, Tillis, Blackburn, Tester, Brown,
15	Blumenthal, Hirono, and Sinema.
16	Members Present: Representatives Takano, Brownley,
17	Lamb, Levin, Rose, Brindisi, Cisneros, Lee, Cunningham,
18	Luria, Pappas, Allred, Roe, Coleman Radewagen, Bost,
19	Bergman, Banks, and Meuser.
20	OPENING STATEMENT OF CHAIRMAN ISAKSON
21	Chairman Isakson. I am Johnny Isakson, Chairman of the
22	Veterans' Affairs Committee in the United States Senate. I
23	want to welcome the House members that are here and note all
24	of my members are not here yet, but they better be coming,
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- 1 [Laughter.]
- 2 Chairman Isakson. They promised me, and I said, "There
- 3 is nobody more important than DAV, and I want to make sure
- 4 that you are here when they are here." So they will be
- 5 coming.
- 6 All of us will have to be in and out a lot. The House
- 7 is voting right now. They have votes at 2:30, and Mr.
- 8 Crenshaw is going to do an introduction for us in just a
- 9 minute or two. We will be here to do that, and that will
- 10 kick off our meeting. But until, then I am going to buy a
- 11 little time and do a couple of hefty things so we can get
- 12 started and not waste any time.
- Welcome to this hearing. We do hearing every 1 or 2
- 14 years with all of the VSOs, the veterans service
- 15 organizations, to find out what is on their mind, get their
- 16 compliments, and get their criticism, and, obviously, with
- 17 deployed as long as we have been now in the Middle East and
- 18 Iraq and Afghanistan, with the challenges we faced in so
- 19 many different things, there are lots of things on your
- 20 mind. And veterans' affairs are a big deal.
- 21 When the veterans sign up to volunteer to fight for our
- 22 Country, if called, you know what that means. That means
- 23 you go if they call, and lots have gone, just like you did
- 24 in your time in the year behind us.
- 25 And we owe it to them to make sure the medical services

- 1 they receive, the benefits they receive, the things they
- 2 were promised are in fact delivered on.
- 3 And all of us on this Committee do not find ourselves
- 4 to be Republicans or Democrats. We are Americans who
- 5 support the American military and the people who allow us to
- 6 do the job we do today because of the sacrifice and the
- 7 service that they made.
- 8 So this is a bipartisan, nonpartisan committee. The
- 9 only thing we are partisan to are veterans and their
- 10 families, and that is the way it is going to be as long as I
- 11 am Chairman.
- Jon Tester, who is my Ranking Member, Democrat, is a
- 13 phenomenal member. We are a team. We do everything in
- 14 pairs. I think everybody noticed the last 2 years when we
- 15 lost our first Secretary and had a new appointee made, the
- 16 two of us decided there were certain issues that ought to be
- 17 discussed, and we got them discussed. We got them to public
- 18 air, and it became not the thing to do to hire that person
- 19 or move that person up, and we did not. But we did it
- 20 together, and we did it the right way by getting all the
- 21 information, not by playing politics.
- 22 And we have Mr. Wilkie now, who is an outstanding
- 23 nominee for Secretary. I am afraid any day now, he is going
- 24 to get stolen because he is so good and smart and has so
- 25 much background.

- But our commitment on this Committee is to see to it
- 2 that the veterans get what they signed up for. They did not
- 3 want to get shot, but they signed up knowing if they risked
- 4 their life and did get shot that we would take care of them.
- 5 I have been to Landstuhl in German. I have been to
- 6 hospitals in the United States of America, seeing our
- 7 veterans recovering, been to Walter Reed, been to the rehab,
- 8 seen the new orthopedics that are being done, the vision
- 9 problems that have been solved that could not be solved
- 10 before. We still have a lot to be proud of.
- 11 We have got a lot to be sorry about too. We have
- 12 dropped the ball in some places. We had not been quite as
- 13 timely as we should be in terms of appointments. We had not
- 14 been as easy and accessible as we should be, and we had not
- 15 been as accommodating as we should be.
- 16 And I am a businessman. I came out of the real estate
- 17 business. I was not a doctor or a physician, did not apply
- 18 those services, but I know when I am sick, I do not feel
- 19 good, I know what good health feels like. And we want the
- 20 VA services to be just like home, and we are trying to work
- 21 to see to it that every veteran that comes home comes home
- 22 to a VA that wants to give them the love and care they
- 23 deserve, their mom and daddy would have given them if they
- 24 were here.
- So, with that, is Mr. Crenshaw here? Where is he?

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Mr. Crenshaw, I do not know why I did not recognize you
2 with that handsome face of yours. It is good for me to
3 introduce our special guest today at this hearing.
4 Congressman David Crenshaw to introduce the National
 5 Commander of the Disabled American Veterans.
       Mr. Crenshaw, all yours.
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- 1 STATEMENT OF THE HONORABLE DAN CRENSHAW, A
- 2 REPRESENTATIVE IN CONGRESS FROM THE STATE OF TEXAS
- 3 Mr. Crenshaw. Thank you, Mr. Chairman. It is an honor
- 4 to be here. It is an honor to be asked to introduce
- 5 Commander Nixon. I really appreciate it.
- 6 Chairman, colleagues, guests, thank you for allowing me
- 7 to speak before the Joint Committee on Veterans' Affairs.
- 8 We come together today for the important work of
- 9 ensuring we keep the promise made to our vets. They have
- 10 upheld their end, and we must remain vigilant in keeping our
- 11 promise them. We must make sure we live up to those words
- 12 written by Abraham Lincoln, "To take care for him who shall
- 13 have borne the battle and for his widow and his orphan." I
- 14 personally know many of those widows.
- 15 We must make sure these are not just hollow words. We
- 16 have an opportunity before us to come up with bipartisan
- 17 solutions to address the needs of our Nation's warriors,
- 18 past, present, and future.
- 19 It is crucial now more than ever as we come out of
- 20 almost two decades of war. Our veterans today are not like
- 21 veterans of the past.
- Neither is the service provided. We have capabilities
- 23 to connect with veterans to provide care remotely and break
- 24 the typical mold of veteran care.
- We also face challenges in meeting the needs of

- 1 veterans that have changed over time. Education, job
- 2 training, and other benefits for veterans have evolved.
- 3 We must ensure that the VA and other veterans service
- 4 organizations are evolving as well to provide veterans with
- 5 the tools they need to succeed after the transition.
- 6 It should also be noted advances in personal protective
- 7 equipment have significantly increased the survivability of
- 8 our fighting men and women. I am a result of that.
- As a result, though, we also have a higher ratio of
- 10 wounded servicemembers than ever before. In Iraq, there
- 11 were approximately nine wounded for every one killed. In
- 12 Afghanistan, almost 11 wounded for every one killed. Again,
- 13 this is good news. More of us are surviving, but it also
- 14 means we have more of us to take care of.
- The increased number of wounded servicemembers and
- 16 service-connected disabled veterans has increased, and the
- 17 need the veterans service organizations, such as Disabled
- 18 American Veterans.
- 19 Since its founding in 1920, Disabled American Veterans
- 20 has been a leader in helping servicemembers navigate the
- 21 transition from service to civilian, ensuring they know and
- 22 have access to the benefits they earned in service to our
- 23 Nation.
- 24 And I am honored today to introduce Disabled American
- 25 Veterans Commander, a fellow Texan, and a fellow combat-

- 1 wounded vet, Mr. Dennis Nixon.
- 2 Mr. Nixon enlisted at the age of 17 and served as a
- 3 combat engineer and served in Vietnam. He was severely
- 4 injured and had to undergo multiple surgeries, including an
- 5 amputation of his leq.
- Though no longer in the military, Mr. Nixon continued
- 7 his service, service to his fellow veterans, and his new
- 8 mission for the next 36 years was as a DAV National Service
- 9 Officer.
- 10 Mr. Nixon, thank you for your service and uniform and
- 11 with DAV.
- 12 Chairman, colleagues, and guests, I ask that we as a
- 13 Nation and as individuals never forget the service and
- 14 sacrifice of such men as Commander Dennis Nixon and the
- 15 members of disabled American veterans.
- 16 Thank you.
- 17 [Applause.]
- 18 Chairman Isakson. Before you make your remarks, I want
- 19 to make a few opening statements, if I can.
- 20 Mr. Crenshaw, you are welcome to stay. Congressman,
- 21 you are welcome to stay, but if you need to slip out--I know
- 22 you all have got a vote at 2:30--feel free to. But thank
- 23 you for being here, and it was a great introduction.
- 24 Let me just do a few opening remarks very quickly. We
- 25 are very proud of what the Committees in the House and

- 1 Senate did in the last 2 years, the MISSION Act,
- 2 accessibility for veterans unlike any, unparalleled in terms
- 3 of veterans' appeals improving; accountability in terms of
- 4 people being let go and not being hired back at some other
- 5 position, but in fact being gone if they are not worthy of
- 6 serving in the VA and serving our veterans.
- We did a lot of tough bills, but it is just the
- 8 beginning. I will tell you now, every one of you, that our
- 9 challenge the next 2 years is to see to it that what we
- 10 passed the last 2 years works.
- We have nothing to bask in yet. We have all the
- 12 framework, all the authorizations, all the money we could
- 13 possibly need to do everything we need to do and pass these
- 14 laws too, but if we start looking for something else to do
- 15 before we get them taken care of, then we are going to make
- 16 a big mistake.
- 17 Jon Tester and I and Chairmen Roe and Takano and the
- 18 others have pledged ourself to see to it that we make the VA
- 19 work for the veterans. That is what we are going to do, and
- 20 Republicans veterans, Democratic veterans, independent
- 21 veterans, all veterans. But make sure the changes we have
- 22 made work and make sure if you are having problems, you call
- 23 us, that you get an answer, and we respond to it. Make sure
- 24 that you respond to us when we call and ask you to get the
- 25 word out.

- I will tell you one thing about the VSOs. You
- 2 underrate your effectiveness in getting the word out to
- 3 veterans. You have great effectiveness, and so sometimes
- 4 Chairman Tester and I--or Vice Chairman Tester and I will
- 5 call on you to help us get the word out as well because
- 6 there are a lot of things we are going to have to do to
- 7 bring them over the top.
- 8 We got some tough challenges ahead of us. I am going
- 9 to talk about two or three of them real quick to kind of
- 10 save a lot of debate later on.
- 11 As all of you know, the House passed almost
- 12 unanimously, the Blue Water Navy benefit. The Senate almost
- 13 passed it, with one dissenting vote that kept us from going
- 14 to the floor.
- 15 Two weeks after the final gavel rung on that, the
- 16 circuit courts throughout the previous order by the VA and
- 17 established for all intents and purposes, the Blue Water
- 18 Navy.
- 19 We have got 30 days to go before that is a final
- 20 decision. If it is a final decision, then Blue Water Navy
- 21 will have been done. The surface water Vietnam veterans
- 22 will have the benefit everybody else had, and all of us will
- 23 be very happy.
- 24 We will have a big job to do. That is finding all the
- 25 money to pay for the benefits, which you are going to have

- 1 what you are supposed to have, and if by chance it does not
- 2 pass, if by chance the VA does appeal, then we will go right
- 3 back. And we have already talked about this, both the
- 4 Chairman and Ranking Members. We will go right back and
- 5 introduce the legislation and fight just as hard the next 2
- 6 years as we did the last 2 years to get it done. We are not
- 7 quitters, and we are going to see to it we get it done. So
- 8 the point--and I want you to take that one back to all your
- 9 membership, back in your various States and tell them that.
- 10 Secondly, we are working very hard to make the VA a
- 11 very customer-friendly organization, appointments to be
- 12 timely as they can be, appointments to be--results to be as
- 13 good as they can be. We want a results-oriented VA. We
- 14 want to measure accountability and accomplishment of our VA
- 15 services and see to it every service they get to our
- 16 veterans is the best it can possibly be.
- 17 And where choice is an opportunity that allows us to do
- 18 that, we are going to make choice work, but we are not under
- 19 any circumstances going to privatize the VA. You need to
- 20 know that.
- 21 [Applause.]
- Chairman Isakson. That is one bug I am going to squash
- 23 early. I did not do it last year, and I should have. So I
- 24 am telling you that is it, as long as I am up here, and
- 25 after that, you can hold whoever it is to the wall. But

- 1 that discussion is over. We are going to make the VA the
- 2 only VA, and we are going to make it work. And we are going
- 3 to empower the VA with private-sector doctors who come in
- 4 and serve you because you want them to, not because we make
- 5 you. And if we do that, we will have a great system that
- 6 works. You will have appointments on a timely basis. We
- 7 will get you the care you need and the innovation you need,
- 8 and then life will be wonderful.
- 9 We are always going to have problems. We are always
- 10 going to make mistakes. There is nothing wrong with making
- 11 a mistake as long as you are willing to correct it. There
- 12 is nothing wrong with having a problem as long as you are
- 13 willing to address it, and Jon and I and the members on both
- 14 sides are willing to do exactly that.
- 15 So if you came to do business and not complain, we
- 16 welcome you here. If you want to complain, we will show you
- 17 a place to go later on, and we will worry about that then.
- 18 [Laughter.]
- 19 Chairman Isakson. I got to do one selfish thing.
- 20 Will the veterans from Georgia please stand. God bless you.
- 21 [Applause.]
- Chairman Isakson. Tysee [phonetic] from the VA is
- 23 here. Tysee is a Georgia girl, and I appreciate you being
- 24 here, Tysee. You take the message back to the hospital what
- 25 I said, okay? Make sure all of them know that.

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I want to welcome you all here today. Thank you for
 2 your testimony.
      Commander Nixon, the floor is yours for 10 minutes. If
 4 you take more, I am not about to rap a gavel on you, but do
 5 not talk all day long.
       [Laughter.]
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- 1 STATEMENT OF DENNIS NIXON, NATIONAL COMMANDER,
- 2 DISABLED AMERICAN VETERANS; ACCOMPANIED BY JIM
- 3 MARSZALEK, NATIONAL SERVICE DIRECTOR; JOY J. ILEM,
- 4 NATIONAL LEGISLATIVE DIRECTOR; RANDY REESE,
- 5 EXECUTIVE DIRECTOR, WASHINGTON HEADQUARTERS; J.
- 6 MARC BURGESS, NATIONAL ADJUTANT; BARRY A.
- 7 JESINOSKI, EXECUTIVE DIRECTOR, NATIONAL
- 8 HEADQUARTERS; JOHN KLEINDIENST, NATIONAL DIRECTOR
- 9 OF VOLUNTARY SERVICE; JEFFREY C. HALL, NATIONAL
- 10 DIRECTOR OF EMPLOYMENT; AND ELLEN TIMMERMAN, DAV
- 11 AUXILIARY NATIONAL COMMANDER
- 12 Mr. Nixon. Thank you, Mr. Chairman.
- Congressman Crenshaw, thank you for your kind
- 14 introduction.
- 15 Chairman Isakson, Chairman Takano, and members of the
- 16 Committees on Veterans' Affairs, thank you for providing me
- 17 the opportunity to present the 2019 legislative program of
- 18 DAV--Disabled American Veterans--an organization of more
- 19 than 1 million members, all of whom were injured or became
- 20 ill in wartime service.
- 21 My full statement thoroughly details DAV's key
- 22 legislative priorities in the 116th Congress and reports our
- 23 many accomplishments. I ask that my formal testimony be
- 24 submitted for the record.
- I want to start by recognizing those seated at the

- 1 table with me, as well as some distinguished guests in the
- 2 audience.
- 3 DAV National Adjutant CEO, Marc Burgess; National
- 4 Executive Directors Barry Jesinoski and Randy Reese;
- 5 National Service Director, Jim Marszalek--
- 6 Chairman Isakson. Will you all stand when you are
- 7 recognized, please, so everybody can see where you are.
- 8 Mr. Nixon. National Adjutant Marc Burgess, National
- 9 Executive Directors Barry Jesinoski and Randy Reese;
- 10 National Service Director Jim Marszalek; National
- 11 Legislative Director Joy Ilem; National Volunteer Services
- 12 Director John Kleindienst; National Employment Director Jeff
- 13 Hall; Auxiliary National Commander Ellen Timmerman of New
- 14 Mexico; Auxiliary National Adjutant Pat Kemper; DAV Senior
- 15 Vice Commanders Stephen Whitehead of Minnesota; Junior Vice
- 16 Commanders Donald Day of New York, Andy Marshall of Florida,
- 17 Joe Parsetich of Montana; and Nancy Espinosa of Utah;
- 18 National Judge Advocate Mike Dobmeier; immediate past
- 19 National Commander Delphine Metcalf-Foster; and my own
- 20 personal caregiver, Maxine Nixon, my wife.
- 21 [Applause.]
- 22 Mr. Nixon. I ask DAV National Executive Committee
- 23 members to please stand or raise your hand to be recognized.
- [Applause.]
- 25 Mr. Nixon. Will the members of the National

- 1 Legislative Interim Committee please stand or raise your
- 2 hand.
- 3 [Applause.]
- 4 Mr. Nixon. And, finally, I would like to recognize the
- 5 DAV delegation from my home State of Texas.
- 6 [Applause.]
- 7 Mr. Nixon. Messrs. Chairmen, ever since I was 4 years
- 8 old, I knew I wanted to serve our great Nation. In 1964,
- 9 when I turned 17, with my mother's consent, I enlisted in
- 10 the Marine Corps.
- 11 Less than a year later, I began my first tour in
- 12 Vietnam as a combat engineer. I was a proud Marine, and I
- 13 reenlisted as a sergeant and was gung ho going into my
- 14 second combat tour.
- 15 However, my dream of a military career was cut short on
- 16 June 5th, 1969. While on patrol near Danang, I tripped a
- 17 booby trap and was severely injured. I underwent numerous
- 18 surgeries, ultimately losing my left leg, and was medically
- 19 retired in 1970. It was a devastating personal blow, as my
- 20 only plans in life were to serve my beloved Corps, but this
- 21 ending was also a new beginning for me.
- 22 During my extensive recovery period at the VA hospital
- 23 in Big Spring, Texas, I learned about DAV and the free
- 24 assistance we offer veterans and their families. With the
- 25 help of a DAV service officer, I was able to get the

- 1 benefits I earned, which allowed me to focus on my recovery
- 2 and begin planning a new direction for my future.
- I was so personally moved by the help I received from
- 4 DAV that I entered DAV's on-the-job training program, became
- 5 a service officer myself, and spent the better part of the
- 6 next four decades assisting my fellow veterans.
- 7 I strongly agree with my fellow veteran and Hall of
- 8 Fame coach of the Dallas Cowboys, Tom Landry, who said, "I
- 9 have learned that something constructive comes from every
- 10 defeat."
- 11 Messrs. Chairmen, 100 years ago in 1919 in the
- 12 aftermath of World War I, millions of American doughboys
- 13 left Europe's trenches and began returning home. Over 4
- 14 million served. More than 116,000 lost their lives.
- 15 Another 200,000 were wounded or gassed, many bearing visible
- 16 and invisible wounds that would last a lifetime.
- 17 Although the warriors who fought that war are now
- 18 gone, new generations of veterans have followed and will
- 19 continue to follow. We as a Nation must commit to fulfill
- 20 our promises to all past, present, and future veterans.
- 21 One of our Nation's most sacred obligations is to
- 22 provide health care to those who served and whose lives were
- 23 changed in uniform.
- Last year, Congress approved the VA MISSION Act to
- 25 replace the Choice Program, expand access and strengthen the

- 1 VA's health care system.
- 2 VA just proposed regulations to implement that law,
- 3 including new access standards that will provide options for
- 4 using community care when VA care is not reasonably
- 5 accessible.
- 6 We want all enrolled veterans to have timely access to
- 7 care; however, VA must be able to deliver what it promises.
- 8 If VA's proposed regulations are adopted, will the private
- 9 sector be ready to handle the large influx of new veteran
- 10 population? Will VA be ready to coordinate the care of
- 11 veterans using both VA and private facilities? And will the
- 12 VA have enough funding to meet the new obligations of the
- 13 MISSION Act while continuing to full fund VA health care, or
- 14 will VA be forced to divert funding from its hospitals and
- 15 clinics to pay for community care? These are critical
- 16 questions that still need answers.
- But let me be crystal-clear on one point. We will not
- 18 stand for cutting services or closing hospitals that
- 19 disabled veterans depend on.
- 20 [Applause.]
- 21 Mr. Nixon. The VA MISSION Act also included a historic
- 22 expansion of VA Caregiver Program for veterans severely
- 23 injured before September 11th, 2001. We thank both
- 24 Committees for making this happen and ask for your help to
- 25 ensure the VA implements this law properly and on time.

- In addition, we continue to call on Congress and the VA
- 2 to include not just severely injured veterans, but also
- 3 veterans whose serious disabilities were caused by service-
- 4 connected illness.
- 5 [Applause.]
- 6 Mr. Nixon. Another critical priority for DAV is
- 7 ensuring our women veterans have equitable access to health
- 8 care and benefits.
- 9 Last year, DAV released a special report, "Women
- 10 Veterans: The Journey Ahead," which included 45 specific
- 11 policy recommendations. We call on both Committees to hold
- 12 hearings on women veterans, consider our recommendations,
- 13 and pass legislation strengthening women veterans' health
- 14 care and benefits.
- 15 [Applause.]
- Mr. Nixon. We also need Congress to finally end the
- 17 injustice that exists for Blue Water Navy veterans of the
- 18 Vietnam War.
- 19 In January, an appellate court ruled that Congress
- 20 clearly meant to include Blue Water Navy veterans for
- 21 benefits related to Agent Orange. It is not yet known if VA
- 22 will appeal this decision, and we have urged them to accept
- 23 the ruling. However, regardless of whether it is appealed,
- 24 Congress should still move forward and pass Blue Water Navy
- 25 regulation.

- 1 [Applause.]
- Mr. Nixon. We also need help from Congress to prevent
- 3 a similar injustice to veterans who were exposed to toxins
- 4 from burn pits. The VA does not provide any presumption of
- 5 service connection for diseases related to burn-pit
- 6 exposure, but research may soon established such medical
- 7 links.
- 8 While awaiting scientific studies, Congress should
- 9 enact legislation to at least concede exposure for all
- 10 veterans deployed in locations with active burn pits both
- 11 per and post 9/11. We should never leave veterans waiting
- 12 decades to receive earned benefits due to exposure suffered
- 13 by in the defense of our Nation.
- [Applause.]
- 15 Mr. Nixon. When Abraham Lincoln gave his second
- 16 inaugural address, he spoke of those who had borne the
- 17 battle, but he also made sure to include widows and orphans
- 18 who had also laid so costly a sacrifice upon the altar of
- 19 freedom.
- To honor our Nation's obligations, we call on Congress
- 21 to pass legislation to strengthen benefits for surviving
- 22 spouses and family members of totally disabled veterans,
- 23 including finally eliminating the offset for DIC and SBP
- 24 benefits.
- 25 [Applause.]

- 1 Mr. Nixon. Messrs. Chairmen, while much of our focus
- 2 in Washington is on VA programs and policies, DAV's core
- 3 mission around the Country involves providing direct service
- 4 to veterans and their families.
- 5 DAV represents over 1 million disabled veterans free of
- 6 charge. Just last year, our National Service Program filed
- 7 over 200,000 new claims for benefits, more by far than any
- 8 other organization.
- 9 Our Disaster Relief Program granted more than \$1.2
- 10 million to veterans impacted by hurricanes, tornadoes,
- 11 floods, volcanoes, and fires in California, Georgia, Kansas,
- 12 Texas, North Carolina, and Puerto Rico.
- The 23,000 DAV and DAV Auxiliary volunteers provided
- 14 more than 1.3 million volunteer hours to hospitalized
- 15 veterans in VA facilities, saving taxpayers more than \$33.5
- 16 million.
- 17 [Applause.]
- Mr. Nixon. In 2018, DAV volunteer drivers spent over
- 19 1.4 million hours transporting veterans to 630,000 VA
- 20 medical appointments.
- 21 In less than 5 years, our National Employment Program
- 22 has helped over 130,000 veterans and their spouses receive
- 23 job offers.
- 24 And DAV's Charitable Service Trust has awarded more
- 25 than \$112 million in grants to organizations supporting

- 1 veterans over the past three decades. That is who the DAV
- 2 is, and that is what we do.
- 3 [Applause.]
- 4 Mr. Nixon. Messrs. Chairmen, we gave a saying in
- 5 Texas: "Never miss a good opportunity to shut up."
- 6 [Laughter.]
- 7 Mr. Nixon. So let me conclude with the words of
- 8 another fellow Texan, Roger Staubach, a Navy veteran who
- 9 served in Vietnam and began his legendary career for the
- 10 Dallas Cowboys 50 years ago. Roger said, "All of us get
- 11 knocked down, but it is resiliency that really matters. All
- 12 of us do well when things are going well, but the thing that
- 13 distinguishes us is the ability to do well in times of great
- 14 stress, urgency, and pressure."
- To me, those words describe perfectly the men and women
- 16 I served with and those I have served since. They are the
- 17 ones who inspire me. They are the reason that I and my DAV
- 18 brothers and sisters in this room are asking you to help us
- 19 fulfill the promises to the men and women who served.
- 20 May God bless all of who have stood, are standing, or
- 21 will stand in defense of this great Nation, and may God
- 22 bless the United States of America. Thank you.
- 23 [Applause.]
- [The prepared statement of Mr. Nixon follows:]

- Chairman Isakson. Commander Nixon, that was a great
- 2 testimony, and I want to add one quote, if I can, to your
- 3 list of quotes. Dizzy Dean also said, "It is not bragging
- 4 if you done it."
- 5 [Laughter.]
- 6 Chairman Isakson. And the job you all did for America
- 7 as members of the armed services and the job our uniformed
- 8 soldiers do today makes the difference in our Country and
- 9 any country on the face of this earth. So God bless you.
- 10 God bless those you represent. Thanks for coming today.
- I am going to now turn to the Chairman from the House
- 12 and then the Ranking Member from the Senate, and then we
- 13 will go to other members for questions.
- 14 Let me introduce both of them at the same time and then
- 15 let them make their opening remarks.
- 16 Is that all right with you?
- 17 Mr. Takano. That is fine.
- 18 Chairman Isakson. First from the House, our new
- 19 Chairman in the House, Chairman Takano, who has done a great
- 20 job. I have enjoyed working with him and look forward to
- 21 working with him in the next 2 years.
- 22 And then my big buddy--and I mean that literally--
- 23 [Laughter.]
- 24 Chairman Isakson. --Jon Tester from Montana who has
- 25 done a terrific job for the last 4 years working together

- 1 with me to see to it that we delivered for our veterans.
- First, Mr. Takano, it is your floor, and then, Jon
- 3 Tester, you will follow.
- 4 OPENING STATEMENT OF MR. TAKANO
- Mr. Takano. Well, good afternoon, and thank you,
- 6 Chairman Isakson. And thank you and welcome, Commander
- 7 Nixon. I understand Mr. Crenshaw, a fellow Texan,
- 8 introduced you, and I was not here for that. I apologize.
- 9 I love California, but I have learned not to mess with
- 10 Texas.
- 11 [Laughter.]
- 12 Mr. Takano. So welcome to each and every DAV member in
- 13 the room and to those who could not join us in person but
- 14 are watching from home. We welcome you too.
- 15 I want to thank each of you, and that is more than 1
- 16 million DAV members for your service to our Country and your
- 17 continued service to our veterans.
- 18 Before I get rolling here, are there any Californians
- 19 in the room?
- 20 [Applause.]
- 21 Mr. Takano. All right. All right. I want to give a
- 22 special shout-out to Dan Contreras, California Adjutant,
- 23 DAV, from Sherman Oaks, California. Thank you for your
- 24 service, sir.
- Commander, I want to let you know that your National

- 1 Staff is the best in the business. Their thorough knowledge
- 2 of the issues facing veterans and their tireless commitment
- 3 to improving the lives of veterans and their families guide
- 4 our policymaking here in Washington.
- 5 The success of our collective effort to care for
- 6 veterans depends on building and maintaining trust and
- 7 communication between Members of Congress and with
- 8 organizations like DAV.
- 9 I know that you join me in fostering continued
- 10 bipartisanship and partnership in the care of our Nation's
- 11 veterans, and as you pointed out in your testimony, and I
- 12 agree, we are once again approaching a critical point in
- 13 time, a crossroads that will determine how well our Nation
- 14 fulfills its promise to our veterans.
- 15 Over the past couple of years, several landmark laws
- 16 have been passed by Congress. Now the question is how will
- 17 these laws be implemented. We must ensure that the progress
- 18 we have made is not lost. The foundation of trust and
- 19 communication that produced recent achievements like the
- 20 MISSION Act and Appeals Modernization must be continued in
- 21 the coming months to ensure what VA implements is in the
- 22 spirit of what your organization expects.
- 23 So your priorities are my priorities. We have solemn
- 24 responsibilities to care for all Blue Water veterans, to
- 25 expand the Caregiver Program, and ensure there is equitable

- 1 health care for our minority and women veterans. These are
- 2 just a handful of small things we can do to uphold our end
- 3 of the bargain. That those who fight for our Country
- 4 receive health care and disability benefits, the most
- 5 fundamental things that veterans deserve after answering our
- 6 Nation's call to serve.
- 7 So I look forward to your testimony today, and again,
- 8 thank you and the members of the DAV for the sacrifice all
- 9 of you made for this Country and the services you continue
- 10 to provide to the veterans community. Words cannot express
- 11 my gratitude for your work.
- 12 Thank you, and I yield back the balance of my time, Mr.
- 13 Chairman.
- 14 Chairman Isakson. Senator Tester.
- 15 OPENING STATEMENT OF SENATOR TESTER
- 16 Senator Tester. Thank you, Mr. Chairman. Good
- 17 afternoon.
- 18 Commander Nixon, thank you very, very much for being
- 19 here today. I appreciate you. I appreciate the DAV. I
- 20 appreciate your leadership team that you have brought in
- 21 today and all the members of the DAV. I do not want you to
- 22 have to give more money, but if you so choose, it is fine.
- 23 Your legislative staff does very well for this organization.
- 24 They are topnotch.
- 25 [Applause.]

- 1 Senator Tester. And in your line of leadership is a
- 2 great veteran. Montana has got a lot of great veterans, but
- 3 I am telling you that Joe Parsetich is the Third Junior Vice
- 4 Commander. They do not make them like Joe anymore. So,
- 5 Joe, welcome to Washington, D.C., and thank you for your
- 6 leadership on behalf of veterans, both in Montana and
- 7 nationwide.
- 8 Commander, I have said this many times, but Congress
- 9 needs to take its cues from you, the veterans who have
- 10 served, the veterans who depend upon the VA for health care
- 11 and education and housing benefits. Why? Because VSOs know
- 12 better than anyone how the VA is performing across this
- 13 Country and what improvements should be made on behalf of
- 14 the veterans and their families.
- 15 Concerns from the DAV and others about a lack of
- 16 transparency and engagement from the VA should be alarming
- 17 to everyone. It is alarming to me. After all, your members
- 18 are beneficiaries of VA health care and utilize VA programs
- 19 every single day.
- 20 Listening to veterans should not simply be a courtesy
- 21 from the VA. It should be mandatory.
- Commander, we need to hear your views on how the VA
- 23 needs to address the dramatic number of personnel vacancies,
- 24 on gender disparities at the VA and what can be done to
- 25 provide more equitable treatment of women, on whether the VA

- 1 is doing enough to address the unacceptable rate of veteran
- 2 suicides, on whether the long-awaited expansion of VA
- 3 Caregivers Supports Program will occur on time or be
- 4 hindered by more IT-related problems.
- But, most importantly, we need to know whether you
- 6 believe implementation of the VA MISSION Act, the largest
- 7 overhaul of veterans health care in a generation, is being
- 8 carried out as Congress intended and as veterans deserve.
- 9 I would note that the Independent Budget cites
- 10 implementation of the MISSION Act as the single most
- 11 important issue before the 116th Congress. There is real
- 12 reason for concern.
- 13 From the veterans community in Congress, the recently
- 14 proposed access standards will steer a disproportionate
- 15 amount of veterans and taxpayer dollars into the private
- 16 sector, and despite language in the MISSION Act, it is clear
- 17 the VA does not intend on holding community providers to the
- 18 same standards as we hold VA providers. So it will end up
- 19 sending more veterans in the communities for lower quality
- 20 care while being unable to ensure that they get it in a
- 21 timely manner. To top it off, nobody can tell us how many
- 22 veterans will ultimately be impacted by these access
- 23 standards or how much it will cost.
- All we know is that the community care is more
- 25 expensive than the VA care, and that billions have been paid

- 1 to third-party administrators, money that should have gone
- 2 directly to improving the lives of veterans, but it did not.
- 3 It went to third-party administrators.
- 4 The VA refers to concerns about hollowing out the VA
- 5 health care as false and predictable, but there is not a
- 6 soul in this room that does not know that they are
- 7 potentially very real.
- 8 Veterans deserve more than that. They deserve the
- 9 truth, and they deserve a system that works, a system that
- 10 is built and improved with the input from the DAV and
- 11 others.
- 12 Commander Nixon, we are here today to gather input, and
- 13 I want to welcome you. It is an honor to have you in front
- 14 of this Joint Committee on behalf of not only your
- 15 organization, but of every disabled veteran in this Country.
- 16 Thank you.
- [Applause.]
- 18 Chairman Isakson. I know the House is going to have
- 19 votes in a few minutes. So I am going to start questions
- 20 with some of the House members that are here and leave the
- 21 Chairs until the end because you all have sacrificed to be
- 22 here, and I hope you are still here because I do not know
- 23 everybody by facial recognition that I should. And I
- 24 apologize for that. So if I call out the wrong name in the
- 25 wrong order, just let me know. Hopefully, I am right on the

- 1 first one.
- Congressman Cisneros. He is gone. While I have
- 3 screwed up already, Commander.
- 4 [Laughter.]
- 5 Chairman Isakson. Congressman Luria. Gone? Oh, that
- 6 is you. Well, you are beautiful. That is good.
- 7 [Laughter.]
- 8 Chairman Isakson. Congressman Luria.
- 9 Ms. Luria. Well, thank you, and thank you, Commander
- 10 Nixon, for being here and for all the work that you do to
- 11 represent the veterans, one of whom I am myself. After
- 12 serving 20 years in the Navy, it was a DAV representative at
- 13 Naval Station Norfolk who helped me file all my paperwork,
- 14 and I really appreciate --
- 15 [Applause.]
- 16 Ms. Luria. I really appreciate your presence around
- 17 the Country and in our communities and continuing to help
- 18 veterans and look forward to working with you toward that
- 19 goal.
- I had an opportunity recently to sit down with
- 21 Secretary Wilkie and talk about the goals moving forward for
- 22 veterans and specifically highlighted the issues relative to
- 23 female veterans because there are more women who have served
- 24 now and who are receiving care from the VA, and I will be
- 25 serving. I am honored to serve as the Chair of the

- 1 Disability Assistance and Memorial Affairs Committee in the
- 2 House, and I look forward to working with all of your
- 3 members towards those issues and specifically making sure
- 4 that we get it right with regards to the Blue Water
- 5 veterans.
- 6 And thank you again for being here today.
- 7 [Applause.]
- 8 Chairman Isakson. I am going a little bit out of
- 9 order, but I am going to alternate Republican and Democrat.
- 10 Ms. Hirono.
- 11 Senator Hirono. Thank you very much, and thank you to
- 12 each and every one of you who have come from all across the
- 13 Country. Probably, every State must be represented here; is
- 14 that right? Yes, I see the nods.
- 15 And I would like to give a special shout-out to two
- 16 people from Hawaii because they have to go across an ocean
- 17 to get here. So, Julian Crawford and Ed Kawamura, if you
- 18 are here, aloha to your guys.
- 19 So, Commander Nixon, last year Congress passed, and the
- 20 President signed, the VA MISSION Act to overhaul the Choice
- 21 Program and to consolidate other VA care in the community
- 22 programs, and I certainly appreciate DAV's work with
- 23 Congress to help craft this legislation to make sure that it
- 24 strikes the right balance between access to community care
- 25 and investment in VA internal capacity.

- I also echo DAV's call for the law to be implemented in
- 2 an open and collaborative process, as it was intended.
- 3 You said in your testimony that it is important that
- 4 the new access standards developed under the law are, and to
- 5 quote you, "realistically achievable and clinically
- 6 appropriate."
- 7 The VA recently announced that access standards would
- 8 be based on average drive time and appointment wait times at
- 9 the VA. Do you think that these proposed access standards
- 10 achieve the realistic and clinically appropriate standard
- 11 that you are looking for?
- 12 Mr. Nixon. Thank you, Congresswoman for that question,
- 13 and for the answer, I think I will defer to the Executive
- 14 Director of the Washington Office, Mr. Reese.
- 15 Senator Hirono. Certainly.
- 16 Mr. Reese. Thank you again.
- 17 In regards to the proposed new access standards,
- 18 regulations just recently came out. We have quite a chore
- 19 ahead of us to understand the depth of those regulations and
- 20 the actual impact.
- 21 The wait times for the primary mental health care being
- 22 20 days and all specialty care, 28 days; travel time and
- 23 distance for primary and mental health, 30 minutes; and all
- 24 specialty care, 60 minutes, while these sound like average,
- 25 would work throughout the Nation, we have serious concerns

- 1 that these are arbitrary, no different than was created
- 2 previously.
- 3 Unfortunately, with the absence of the market
- 4 assessments, we are not sure that the care would actually be
- 5 there if veterans are referred, and even if they are
- 6 referred, that it is going to be the quality care that we
- 7 have expectations of our VA to deliver. So we have serious
- 8 concerns at this point, and we will certainly be back here
- 9 to inform you if we have concerns that arise from our
- 10 review. But until the details actually come forward, it is
- 11 very difficult to say anything more than these are
- 12 arbitrary, no different than we had under the Choice
- 13 Program.
- 14 Senator Hirono. Well, thank you very much for making
- 15 sure that the changes we made actually have the effect of
- 16 providing the kind of care that the veterans deserve.
- 17 I am interested in the focus on women veterans, and of
- 18 course, the focus on all veterans, but particularly for the
- 19 women.
- I wanted to find out, Commander--I know that women
- 21 veterans are at a higher risk for suicide relative to
- 22 nonveteran women peers. Do you think VA's suicide
- 23 prevention and mental health efforts are adequately tailored
- 24 to women veterans?
- 25 Mr. Nixon. Thank you, ma'am, and that is certainly a

- 1 major concern of ours as well. And I would refer that to
- 2 Legislative Director Joy Ilem for a response.
- 3 Senator Hirono. And in your response, I would really
- 4 appreciate it if you could advise us to how Congress can
- 5 improve the care that we provide or that we all provide for
- 6 the growing population of women veterans.
- 7 Ms. Ilem. Thank you, Senator.
- 8 You know, we certainly--this has been a critical
- 9 priority issue for DAV, making sure that our women veterans
- 10 have access to high-quality and timely care, and especially
- 11 taking into consideration all of the factors that can
- 12 affect--render them homeless, substance use disorder
- 13 problems, MST issues, all contributing factors that can be
- 14 the consequence of these higher suicide rates among this
- 15 population.
- We want the unique needs of this population to be met,
- 17 and while VA has been working towards that effort, they have
- 18 had an increasing women veteran population. Certainly,
- 19 there is more that can be done, and I know that we have
- 20 outlined and we have spoken before about our report, "Women
- 21 Veterans: The Journey Ahead," and this is a critical issue.
- We really hope that VA, this VA Secretary is going to
- 23 step up to the plate and make sure that our women veterans
- 24 have equal access to the very specialized benefits VA offers
- 25 and including in mental health services, but more, even more

- 1 critically, that they really meet their unique needs.
- Senator Hirono. Thank you.
- 3 Thank you, Mr. Chairman.
- 4 Chairman Isakson. Thank you, Senator Hirono.
- 5 Senator Boozman from Arkansas.
- 6 Senator Boozman. Thank you, Mr. Chairman, and thank
- 7 you all for being here.
- 8 Commander, we appreciate your words and you being here
- 9 representing, you and your team, all of those scattered
- 10 throughout the Country that just do a tremendous job. You
- 11 bringing up here priority issues, again, making sure that we
- 12 are on the right track.
- 13 Nobody does a better job working year-round to help our
- 14 veterans with their various things that come up.
- 15 In Arkansas, they do a tremendous job. I had the
- 16 opportunity of meeting with some of our members earlier.
- 17 Where are you guys at? Are you here?
- 18 [No response.]
- 19 Senator Boozman. They are out messing around.
- 20 [Laughter.]
- 21 Senator Boozman. I will tell you, though, I was
- 22 thinking the greatest gift that you have given us today is
- 23 the standing room only. We are up here. This Committee is
- 24 very bipartisan, as you know. Veterans are not Democrats
- 25 and Republicans as far as the issues that we are dealing

- 1 with, but to look out and see all of you all covering these
- 2 offices on the House side and the Senate side, talking to
- 3 your representatives, talking to the people that are making
- 4 these decisions, telling them how important these things
- 5 are, there is just nothing that is better.
- 6 The only thing that might be better is the Auxiliary,
- 7 and we do appreciate you all very, very much.
- 8 [Applause.]
- 9 Senator Boozman. I would like to focus on a couple of
- 10 questions that you mentioned--implementation of the MISSION
- 11 Act, making sure that it goes smoothly, and then also making
- 12 sure that the women, our women veterans, are getting the
- 13 care and the resources that they need.
- 14 You talked about community care. The ultimate judge is
- 15 going to be the fact as to whether or not it meets the needs
- 16 of the veterans, and certainly, that is common sense. You
- 17 encouraged the VA to get out and talk with veterans, do
- 18 outreach programs, things like that.
- 19 I think Secretary Wilkie has done a good job when you
- 20 compare to others. His listening sessions have been good.
- 21 Can you talk a little bit about the collaboration so
- 22 far? Have you all been pleased with it? Do we need to push
- 23 him to do additional things as we go forward?
- 24 Mr. Nixon. Thank you, sir. That is an excellent
- 25 question, and I would like for Director Reese to address

- 1 that issue.
- 2 Mr. Reese. Thank you, Mr. Boozman, for that question.
- 3 To draw a contrast in regards to transparency and our
- 4 collaborations with the Department of Veterans Affairs, I
- 5 would first say that the model of collaboration would be the
- 6 Appeals Modernization process.
- In that process, VSOs, Congress, VBA, the Board of
- 8 Veterans Appeals all went together, worked out our
- 9 differences, had a good consensus document to actually great
- 10 good law. That is what we like to see, and that is how we
- 11 had an expectation to be in this process.
- 12 Early in the MISSION Act process, as you know, DAV,
- 13 along with other stakeholders, played a vital role along
- 14 with Members of Congress and the VA to shape what was
- 15 actually delivered as the MISSION Act.
- 16 Unfortunately, since that time, there has been an
- 17 absolute block-out in regards to our ability to have
- 18 deliberate collaborations and have substantive and
- 19 meaningful feedback to the VA.
- While we have been briefed by the VA, while they have
- 21 certainly kept us as far in the weeds as they want us to be,
- 22 we have not been able to get engaged in the actual process
- 23 and the policymaking and the roll-out.
- And an example of that, if I may, is the access
- 25 standards. We have played no collaborative role in regards

- 1 to the creation of those access standards. Veterans of this
- 2 Nation played no role in the creation of those access
- 3 standards. So right now, the access standards were created
- 4 behind closed doors, and so far, there has been no
- 5 transparency as to why they were created the way that they
- 6 were, other than the law of average. That is unacceptable
- 7 from DAV's perspective.
- 8 Senator Boozman. Very good. And that is--
- 9 [Applause.]
- 10 Senator Boozman. That is certainly very helpful as far
- 11 as the input.
- 12 Very quickly, because I have just got just a second--in
- 13 fact, I will go ahead and in the interest of time. There
- 14 are so many people up here who want to have comments and
- 15 questions, but we will be submitting a question that
- 16 basically asks in regard to the women's issues that we have.
- 17 Myself and Senator Tester introduced the Deborah
- 18 Sampson Act. We appreciate your support. We are going to
- 19 be working very hard on that and again appreciate you all.
- The question that I will be asking is where do you see
- 21 the greatest need as we go forward, and then what is the
- 22 low-hanging fruit? What are some of the things that are
- 23 relatively easy to get done as we look to try and solve some
- 24 of those problems?
- So thank you, Mr. Chairman. I appreciate you.

- 1 Chairman Isakson. Thank you, Senator Boozman.
- 2 Let me say for everybody at the dais, I am going to
- 3 take the following order. If I have got somebody out of
- 4 order, I apologize, but I have been trying to keep up with
- 5 the flow back and forth.
- 6 But next would be Ms. Sinema from the Senate. After
- 7 Ms. Sinema, Mr. Tillis from the Senate, and then Mr.
- 8 Blumenthal from the House. Is that satisfactory to
- 9 everybody?
- 10 Senator Blumenthal. I am still in the Senate, Mr.
- 11 Chairman.
- 12 Chairman Isakson. I am sorry. Well, it was a House
- 13 guy in your seat beforehand.
- 14 [Laughter.]
- 15 Chairman Isakson. Is that okay with you timewise,
- 16 though? Is that satisfactory for you to do in 5 minutes?
- 17 Senator Blumenthal. If Senator Sinema has an
- 18 obligation, I am happy to yield to her.
- 19 Chairman Isakson. You smooth devil.
- 20 [Laughter.]
- 21 Chairman Isakson. Senator Blumenthal.
- 22 Senator Blumenthal. Are you sure?
- 23 My name is Richard Blumenthal, U.S. Senator from
- 24 Connecticut.
- Do we have any folks from Connecticut here?

- 1 [No response.]
- 2 Senator Blumenthal. Well, I guess they are out messing
- 3 around with the folks from Arkansas.
- 4 [Laughter.]
- 5 Senator Blumenthal. I want to thank all of you for
- 6 being here. I want to thank all you do for veterans day in
- 7 and day out, and I want to say how grateful I am to the
- 8 folks who are whistleblowers here, the folks who are
- 9 disappointed on their behalf but also possibly on other
- 10 fellow veterans' behalf. And they call our offices. That
- 11 is a service that is critically important.
- 12 You are our eyes and ears, literally, and I will just
- 13 give you one example. My office heard that the West Haven
- 14 Hospital, our VA hospital in Connecticut, was closed for 3
- 15 months. Closed. Not doing any surgery. Do you think the
- 16 VA told us? No.
- 17 We learned also from whistleblowers that our VA
- 18 hospital, even after they reopened, was working at only
- 19 about 30 percent of capacity. They were sending people for
- 20 surgery to all kinds of other hospitals because the Surgical
- 21 Sterilization Facility was unable to do the work necessary
- 22 to do the surgery. Thirty percent of capacity, that is the
- 23 date at which they were operating. Do you think the VA told
- 24 us about that? No.
- We heard about it from you. We heard about it from

- 1 veterans who came forth as whistleblowers, and we are
- 2 working right now pounding the VA to expedite the Surgical
- 3 Sterilization Facility so that it is at 100 percent and
- 4 fully fulfilling its responsibility.
- 5 So I just want to urge every one of you to continue
- 6 calling us. You are doing us a service. You are doing
- 7 fellow veterans as service. You are not complaining
- 8 arbitrarily. You are helping.
- 9 We also learned, for example, about the VA lacking
- 10 adequate outreach to veterans who potentially could be at
- 11 risk of suicide. In this great Nation, greatest nation in
- 12 the history of the world, veterans still commit suicide at
- 13 the rate of about 20 a day.
- 14 John McCain and I authored a measure, bipartisan,
- 15 called the Clay Hunt Veterans Suicide Prevention Act, which
- 16 prioritized this issue.
- 17 Tomorrow, I am going to be joining with Senator Boozman
- 18 and Senator Sullivan, another bipartisan measure, called the
- 19 Reach Every Veteran in Crisis Act, new legislation that
- 20 would improve and ensure VA oversight, suicide prevention,
- 21 media, outreach, campaigns, so we reach more of these
- 22 veterans who are at risk of suicide.
- 23 So let me ask you, Commander Nixon. Do you believe the
- 24 VA should be required to set targets to evaluate the
- 25 efficiency of its suicide prevention outreach campaigns, and

- 1 would you support a measure like the Reach Every Veteran in
- 2 Crisis Act?
- 3 Mr. Nixon. Thank you, Senator.
- We certainly do, and we certainly would. But I would
- 5 like to ask Executive Director Randy Reese to elaborate.
- 6 Senator Blumenthal. Thank you.
- 7 Mr. Reese. Thank you, Mr. Blumenthal.
- 8 As you know, veteran suicide is something that is a
- 9 nationwide crisis. Unfortunately, a lot of those veterans
- 10 are not in any of the networks that are formalized for the
- 11 U.S. Department of Veterans Affairs. We all as a community
- 12 have to come together in order to bring the results and to
- 13 resolve some of the issues with our veteran suicide across
- 14 the Nation.
- 15 VA did set forth as a part of its mission last year,
- 16 Recovery Engagement and Coordinating of Health for Veterans
- 17 Enhanced Treatment," or REACH VET. The roll-out of that
- 18 program--and certainly, there was plenty of media around the
- 19 fact that some of the resources that was actually
- 20 appropriated for purposes of suicide prevention and
- 21 awareness had not been used.
- 22 So it concerns us greatly that resources are available
- 23 and have not been necessarily used for the purposes for
- 24 which they were appropriated by the Congress.
- In regards to the details of the legislation that you

- 1 set forth, I will ask Joy Ilem to weigh in there.
- 2 Joy.
- 3 Ms. Ilem. Thank you.
- Well, we would certainly love to take a look at the
- 5 legislation, but I am confident that we would be able to
- 6 support that.
- 7 Certainly, DAV members would pass resolutions in
- 8 support of doing everything we can to make sure that
- 9 veterans have ready access to mental health services, and we
- 10 know the collaborative efforts that have been undertaken.
- 11 But it has been frustrating that there are still the number
- 12 of suicides of our veteran population, within our veteran
- 13 population.
- 14 So we want to do everything. We want to be part of the
- 15 solution, and when you talk about veterans service
- 16 organizations, how they can help--and I think the Chairman
- 17 had mentioned this as well--we are critical. We are the
- 18 people, the eyes and ears, that are out there, helping our
- 19 fellow veterans and making sure that we do not let anybody
- 20 down. That anybody who needs help has access to that.
- 21 So we look forward to working with your staff and the
- 22 introduction of that bill.
- 23 Senator Blumenthal. Thank you very, very much.
- 24 Thank you, Mr. Chairman.
- Chairman Isakson. Thank you, Mr. Blumenthal.

- 1 Appreciate it.
- We are going to go to Senator Tillis, then Senator
- 3 Sinema, and then Senator Cassidy, in that order.
- 4 Senator Tills.
- 5 Senator Tillis. Thank you, Mr. Chairman, and thank you
- 6 all for being here. Your past service and your current
- 7 service, we appreciate it. You are a very, very important
- 8 part of the feedback loop that we have on trying to do
- 9 better by way of our veterans.
- 10 I also want to thank Senator Tester. Over the past few
- 11 years since I have been on Veterans' Affairs Committees with
- 12 the blessing and encouragement of the Chair, we have had an
- 13 opportunity to get together and meet with the VA through
- 14 Secretary McDonald, Secretary Shulkin, and now Secretary
- 15 Wilkie, to try and keep track of some of the
- 16 implementations.
- 17 Mr. Reese, at some point, I would like to get your
- 18 feedback, and maybe separate from this meeting, but things
- 19 that we should bring back to those briefings to make sure
- 20 that there is a good feedback loop.
- 21 What we are trying to do is make sure the milestones
- 22 are being achieved, and more importantly, if we make other
- 23 policy decisions that actually get in the critical path of
- 24 what we have already committed to, that we all do that
- 25 knowingly, because what happens here in Congress is you pass

- 1 a bill, and then you think about something new that is
- 2 disruptive to what you have already authorized the
- 3 Department to do. And we have got to figure out how to
- 4 layer those in, and I think your feedback would be very
- 5 helpful.
- 6 Senator Tester mentioned something. I remember my
- 7 buddy, a Marine, Dan Sullivan from Alaska. He and I were
- 8 talking one evening at dinner. I think it was on veterans
- 9 issues. He said, "Tom, do you know I have more veterans per
- 10 capita in Alaska than any other State?" and I said, "Dan, do
- 11 you know I have got more veterans in North Carolina than you
- 12 have got people?"
- [Laughter.]
- 14 Senator Tillis. Now, I will tell you the reason why--
- 15 one time, it was just banter between two friends, but the
- 16 reason that that is important is to show the vast
- 17 differences from State to State and the challenges we have.
- 18 I, for one, do not think that we can have a one-size-
- 19 fits-all. What works for a State that literally spans the
- 20 geography of the United States with a population of less
- 21 than a million may not work for a State of 10 million that
- 22 is fairly compact.
- 23 So I want to make sure that you all--on a partisan
- 24 basis. There is nobody on this Committee that has any
- 25 intention of privatizing the VA and sending everyone who

- 1 needs a referral to a community, a non-VA provider,
- 2 somewhere through Choice, unless it can be proven over time
- 3 that that is what the veteran wants and is producing the
- 4 outcomes that we demand.
- 5 So we are going to need your help in continuing the
- 6 work on it, but make no mistake about it. I do not think
- 7 there is anyone here--and I know that you all interact with
- 8 my office and other offices. There is no one here
- 9 advocating for privatization and walking away.
- 10 It is always important to me when we have these
- 11 meetings to just underscore the point.
- 12 I was at a health care center in Kernersville, North
- 13 Carolina, late last week, a 300,000-square-foot facility
- 14 that came online, along with two other ones, a million
- 15 square feet in health care centers in North Carolina over
- 16 the past couple years. They are extraordinary.
- What I also want to say is to the VA staff who are
- 18 working, most of them out there and the health care
- 19 providers, they are good people. They care about you all.
- 20 Many of them are veterans themselves.
- 21 So we should also make sure that when we have--as
- 22 Senator Blumenthal has said, we have lapses, and we have
- 23 challenges, and when we have lapses and challenges,
- 24 whistleblowers, blow your whistles. But more--as
- 25 importantly, make sure if you are in North Carolina, you are

- 1 calling my office because I will guarantee you the vast
- 2 majority of the cases we carry in my office in North
- 3 Carolina are veterans' cases. Some of the best moments and
- 4 the best battery recharges we have is when we have to open
- 5 up a big old can of whoop ass on somebody who is not doing
- 6 their job.
- 7 [Laughter.]
- 8 Senator Tillis. And so--
- 9 [Applause.]
- 10 Senator Tillis. So I have got to go to a Senate Armed
- 11 Services hearing. I hope to get back for the next panel,
- 12 but I want you all to know that Senator Tester and I are
- 13 trying to watch this implementation on a monthly basis. I
- 14 want your feedback. I want your questions, and there may be
- 15 a variety of reasons why it is challenging to do it with any
- 16 one service organization if you do not do it for all of
- 17 them. I can think of some logistical reasons, but at the
- 18 end of the day, you need to get your questions answered, and
- 19 if it is not through direct interaction with the VA, I think
- 20 it can be through interaction that you will have with my
- 21 office, Senator Tester's office, and members of this
- 22 Committee.
- 23 The last thing I got to ask, do we have anybody from
- 24 North Carolina here? There you go.
- 25 [Applause.]

- 1 Senator Tillis. Well, thank you all. Again, thank you
- 2 for your service.
- 3 And, Director Reese, I specifically want to follow up
- 4 on your experience, but rather than take the time of the
- 5 Committee, if we can get in touch with my office--Bill Bode
- 6 or Joey of my staff, and myself--I would like to have that
- 7 as a subject for mine and Senator Tester's next meeting.
- 8 Thank you all. God bless you, and thank you for being
- 9 here.
- 10 [Applause.]
- 11 Chairman Isakson. Thank you, Senator Tillis.
- 12 Senator Sinema.
- 13 Senator Sinema. Well, thank you so much, Mr. Chairman.
- I want to start by just talking about how grateful I am
- 15 to have been appointed to this Committee as a new member of
- 16 the United States Senate. It is a great honor and a
- 17 privilege to serve on the Veterans' Affairs Committee with
- 18 great leadership of Senator Isakson and Senator Tester. So
- 19 it is really a delight and a privilege to be here.
- I want to thank each and every one of you who have
- 21 traveled from all over the Country to join us here today,
- 22 and I will ask are there any Arizona veterans who are here
- 23 today, if you would please stand. That is right.
- [Applause.]
- 25 Senator Sinema. See, Mr. Chairman, I already knew the

- 1 answer to my question because my guys sit in the front row,
- 2 so--
- 3 [Laughter.]
- 4 Senator Sinema. Although he is supporting the wrong
- 5 university, but that is okay. It is all right. My sister
- 6 went to U of A, and she is pretty smart too. Yeah.
- 7 Mr. Chairman and folks who are here with us today, I
- 8 just want to express my extreme gratitude to the DAV and to
- 9 the other veterans service organizations that we will be
- 10 hearing from and supporting this week.
- 11 The work that you all do in my home State of Arizona to
- 12 assist veterans, particularly those who are facing sometimes
- 13 a very byzantine and complex process of applying for
- 14 benefits for recognizing service-related disabilities and
- 15 the grueling process of going through appeals, would not be
- 16 possible if it were not for the incredible help of the
- 17 talented volunteers who help veterans day in and day out.
- And I can tell you that over the 6 years that I served
- 19 in the U.S. House representing Arizona's Ninth District, we
- 20 relied on the men and women of the DAV and the Auxiliary
- 21 folks to help in this regard, and folks from the DAV served
- 22 as valuable members of our Veterans Advisory Committee. And
- 23 I am grateful for that.
- I also want to just take a moment and thank you for
- 25 your advocacy for legislation that I know is important to

- 1 every member of this Committee and both the House and the
- 2 Senate, and it is my pledge to continue working until we
- 3 pass legislation that addresses the issue for our Blue Water
- 4 Navy veterans. These individuals have worked so hard and
- 5 deserve these benefits and this protection.
- 6 We passed that bill through the House last year, and I
- 7 know we will work to get it through the Senate this year.
- 8 And I am grateful to be able to join my colleagues in
- 9 cosponsoring the Deborah Sampson Act to make sure that we
- 10 are addressing the needs of women veterans.
- 11 In our office, our caseload has increasingly been
- 12 populated by female veterans who are contacting us, asking
- 13 for additional assistance in need.
- 14 So as we move forward in this term, I just want to
- 15 again thank you for your incredible service to our Country,
- 16 for your continuing service to your fellow veterans and
- 17 their family members, and to thank you for the work that you
- 18 do to help us do our job better and keep us all accountable.
- 19 So thank you very much, and, Mr. Chairman, I yield
- 20 back.
- 21 Chairman Isakson. Thank you, Senator Sinema.
- [Applause.]
- 23 Chairman Isakson. We are delighted that you joined the
- 24 Committee this year, so thank you for being a part of it.
- 25 We appreciate it.

- 1 Next is Senator Cassidy.
- 2 Senator Cassidy. Hey, anybody from Louisiana? Oh,
- 3 that is great. Oh, hey.
- 4 [Applause.]
- 5 Senator Cassidy. Yeah. They are the only ones that
- 6 recognize I have a Mardi Gras tie on. Everybody thinks it
- 7 is just an ugly tie, but, no, it is Mardi Gras. Happy Mardi
- 8 Gras, everybody, a week early.
- 9 Thank you all for being here. I am a physician, a
- 10 doctor, and one of the things I have been most concerned
- 11 about is what are we doing about pain management, what are
- 12 we doing about mental health services.
- I will compliment both my Chair, Ranking Member, and my
- 14 colleagues on both sides of the Capitol. That has been a
- 15 mutual interest.
- 16 So let me just open it up. How do you feel the VA is
- 17 implementing all these programs we have put together to
- 18 stress greater provision of mental health, pain management,
- 19 helping those with addiction, with perhaps a particular
- 20 focus upon the increasing number of female veterans?
- 21 Mr. Nixon. Thank you, sir.
- I am going to defer that to Director Randy Reese for
- 23 comment, please.
- Mr. Reese. Thank you, Senator Cassidy.
- 25 From a big-picture perspective, the Department of

- 1 Veterans Affairs has actually taken lead on this. They have
- 2 done a wide variety of programs. Their opioid program that
- 3 they have initiated actually has probably benchmarks for the
- 4 reduction of the use of opioids within the Department of
- 5 Veterans Affairs.
- 6 Senator Cassidy. Now, Director Reese, let me ask
- 7 because this is my opportunity to pick your brain. Now,
- 8 sometimes I find that the VA does things in an uneven
- 9 fashion. That there are some places that do it really well
- 10 and other places, a little bit to be desired. And I see
- 11 some heads nodding back there, so it might be that that
- 12 resonates.
- Any thought about how widespread or how completely
- 14 implemented it is that these issues are being so well
- 15 addressed?
- Mr. Reese. I will ask Legislative Director Ilem, who
- 17 is a little deeper on that subject, to respond.
- 18 Ms. Ilem. We did hear complaints early on when VA was
- 19 reducing the opioid use and prescribing, and one of the
- 20 problems that we saw was those veterans, many of our
- 21 members, dealing with chronic pain management, and how VA
- 22 was doing the step-down.
- 23 We let VA know immediately this needs to be done in a
- 24 humane way. There have to be alternatives to that pain
- 25 management if you are going to reduce or take that person

- 1 off opioids, specifically when they have prescribed them for
- 2 maybe decades and they have been on them long term.
- 3 So many disabled veterans have come, serious injuries,
- 4 serious wounds, when suddenly they were just told, "We are
- 5 going to reduce your opioid use, or we are going to try
- 6 something else." That impacts their ability to work, to
- 7 function, to be independent.
- 8 So while we want them to be safe, and we want that, we
- 9 want to make sure that they are humane in the way that they
- 10 do it, so we want to work with them.
- 11 Senator Cassidy. Now, at some point, when I talked to
- 12 the VA--and this is when Dr. Shulkin was still the head--
- 13 they had a person power shortage in terms of the ability to
- 14 adequately address this, and we spoke about different
- 15 things--telemedicine, tele-mentoring, et cetera. But,
- 16 again, how uniformly is the VA operating at a higher
- 17 standard in the experience of your members?
- 18 Ms. Ilem. I think for pain management, there is still
- 19 a great deal of variability, and the VA could be doing
- 20 better.
- 21 Senator Cassidy. Okay. And what about mental health
- 22 services?
- 23 Ms. Ilem. Well, bar none, VA has incredible mental
- 24 health services, specifically with some very specialized
- 25 services for veterans' issues dealing with PTSD, military

- 1 sexual trauma, combat trauma, and others.
- 2 So while I think that they make a great effort, they
- 3 have had shortage in mental health providers, which we see
- 4 happens in the community, private sector as well, but VA has
- 5 to be able to provide timely care. They have to have men
- 6 and women that provides those services.
- 7 Senator Cassidy. So I would love to have your kind of
- 8 thoughts about solutions.
- 9 As a physician, I can tell you there is a shortage of
- 10 psychiatrists, period.
- 11 Ms. Ilem. Right.
- 12 Senator Cassidy. And so whatever sector you are in,
- 13 unless it is maybe Downtown Manhattan where, for whatever
- 14 reason, they have a really high concentration of mental
- 15 health professionals--
- 16 [Laughter.]
- 17 Senator Cassidy. --everyplace else, there is a
- 18 shortage.
- 19 Ms. Ilem. Sure.
- 20 Senator Cassidy. So, again, knowing that you all are
- 21 thinking creatively about these issues would like that.
- 22 And, lastly, I will finish up by asking. We have been
- 23 really concerned about the suicide issue, as we all are, and
- 24 we found that the -- I am looking at my aide. With the
- 25 highest frequency of suicide, it is within the first 6

- 1 months of separation? The first 6 months of separation, and
- 2 that is oftentimes when the person is not yet kind of fully
- 3 integrated. You know this better than I.
- 4 Any thoughts among anybody how we can better reach that
- 5 group of veterans, new veterans, if you will?
- 6 Ms. Ilem. Well, we are pleased that VA has brought in
- 7 a number of new people at their Suicide Prevention Office.
- 8 The director of that office is coming from DoD, and he
- 9 is really working in a collaborative effort to be able to do
- 10 a better handoff, especially for veterans that are really
- 11 vulnerable or at risk, making sure that they come home, that
- 12 they know where they can go for help if they need help, but
- 13 also deploying--having them also work as a group to make
- 14 sure that they are watching each other.
- 15 And in the veteran community, that is what we do, try
- 16 to watch each other's back, make sure if somebody is
- 17 suffering, somebody is having a hard time, we make sure that
- 18 they--there is an intervention. We get them the help that
- 19 they need.
- So, as far as VA, I hope that they are going to
- 21 continue that collaborative effort and really have a better
- 22 way of doing a good handoff during that transition phrase
- 23 where veterans could be very vulnerable.
- 24 Senator Cassidy. Well, thank you all, and one more
- 25 time, Happy Mardi Gras.

- 1 [Applause.]
- 2 Chairman Isakson. Let me thank all of you for being
- 3 here.
- I will tell you how we are going to do this for just a
- 5 few minutes. Senator Tester is going to be next, followed
- 6 by me. I have tried to leave everything to our other
- 7 members, to give them a chance to have their say.
- But I do want to say, Director Reese, I want you to
- 9 listen to me. You were the one making the comments, I
- 10 think, about the way forward in terms of the access
- 11 standards.
- 12 Let me just give you a thought. I think the VA did a
- 13 good job of having you all in when we were doing the MISSION
- 14 Act to get to the point where we were before we farmed out
- 15 the standards and they went away and nobody inside the
- 16 veterans service organizations were making any comments or
- 17 allowed any access or any input into what those standards
- 18 were. I sense that that has been pretty much repeated
- 19 around the Country.
- I am trying to prevent a problem happening. If we do
- 21 not address that up front honestly, then somewhere down the
- 22 line, it is going to blow up. I sensed it by the
- 23 spontaneous applause I heard from this corner over here--
- 24 pardon my finger; I apologize for that--and the spontaneous
- 25 applause from the back corner back there.

- We do not need a revolution in the middle of the
- 2 implementation of the MISSION Act or getting the access
- 3 standards to work for Choice.
- 4 So here is what I am going to try and do. I am going
- 5 to try and create mechanisms for the VSOs to have access and
- 6 input into the finalization of these standards, which may
- 7 mean--and I want you to hear this--because the Country is
- 8 different. Billings is a lot different than Atlanta, and
- 9 there are lots of differences in between, between our
- 10 States, our locations, where our veterans are, and where
- 11 they are not.
- 12 It is going to mean that some places might have a
- 13 different standards because of the nature of where their vet
- 14 is coming from and because of what is actually available in
- 15 terms of health care and accessible in that area.
- 16 And we cannot create a situation where there are more
- 17 popular areas to go than others because of the rules and
- 18 regulations we come up with. We have got to come up with
- 19 rules and regulations that make sense, with veterans input,
- 20 and VSO inputs.
- 21 So I want you to hear me. I am working towards that
- 22 right now, and I heard you loud and clear today. And I was
- 23 hoping I would hear that spontaneously. So Jon and I will
- 24 work on it with other members of the Committee, and we are
- 25 going to try and make sure it happens.

- 1 Now it is really a pleasure for me--and I am going to
- 2 excuse myself for a second, but I will be back--to introduce
- 3 my Ranking Member, Jon Tester, who has been a marvelous
- 4 partner throughout all this effort in the last year, and I
- 5 appreciate him very much.
- 6 Senator Tester. And back at you on that, Chairman
- 7 Isakson. It has been good to work with you, and I support
- 8 you on the access and input from groups like the DAV. It is
- 9 critically important.
- 10 I can almost bet, Commander Nixon, although you did not
- 11 tell each one of the States the folks behind you are from,
- 12 that you have got rural America covered and you have got
- 13 urban America covered and everywhere in between. So your
- 14 input on these access standards is critical. It is
- 15 absolutely critical.
- And, by the way, I would say the same thing for the
- 17 rest of the VSOs too, but in your case, it is particularly
- 18 critical because you are disabled veterans. You guys depend
- 19 upon the VA because, quite frankly, the private sector
- 20 cannot deliver what the VA does for our disabled veterans.
- 21 [Applause.]
- 22 Senator Tester. So, Commander Nixon, I would guess
- 23 that a majority of your members--do not let me put words in
- 24 your mouth, but a majority of your members prefer care
- 25 directly from the VA. Is that a pretty good guess?

- 1 Mr. Nixon. Yes, sir, I believe it is.
- 2 Senator Tester. Okay. Now, the question when it comes
- 3 to access standards in the communities, do you believe that
- 4 the community providers--does DAV believe the community
- 5 providers should be held to the same standard at VA
- 6 providers?
- Mr. Nixon. Excellent question, and I think I will let
- 8 Director Reese address that. Thank you.
- 9 Senator Tester. All righty. Director Reese.
- 10 Mr. Reese. Thank you, Senator Tester.
- 11 We absolutely believe that is the case.
- 12 Senator Tester. Okay. So we did this MISSION Act, and
- 13 we worked hard on it. We tried to get it right, and now
- 14 implementation is coming down the pipe, and we have got to
- 15 get that right.
- Do you think the VA would support expansion of care in
- 17 the community if it meant a reduction in quality or
- 18 timeliness? What I am saying is do you think the VA--or the
- 19 DAV--I am sorry--would support community expansion of health
- 20 care for your members if it meant the health care was less
- 21 quality and less time?
- 22 Mr. Reese. Absolutely not.
- 23 Senator Tester. Boy, I will tell you what, if you had
- 24 said something different, Mr. Director--
- 25 [Laughter.]

- 1 Mr. Reese. Well, timely care is important, and I think
- 2 we all agree with that.
- 3 High-quality care is the key.
- 4 Senator Tester. That is correct.
- 5 Mr. Reese. And the actual measure is going to be
- 6 positive outcomes.
- 7 Senator Tester. Yeah.
- 8 Mr. Reese. The outcomes has got to be equal to or
- 9 better than the VA, or they have no business being in that
- 10 private sector.
- 11 Senator Tester. Yeah.
- [Applause.]
- 13 Senator Tester. I would agree, and I am not going to
- 14 get into staffing. But right now, the VA needs more people.
- 15 I mean, I talked to their HR guy today, and he is a
- 16 great guy, by the way. And he understands the challenges,
- 17 and I think he is going to work hard on it.
- 18 But the bottom line is if they do not have the
- 19 staffing, then the quality of VA care goes down too, and we
- 20 do not want that.
- 21 I want to talk a little bit about the VA care and the
- 22 studies around VA care because I think a few years back,
- 23 there was a lot of information out there that implied that
- 24 the VA does not have really good health care.
- 25 Then there was a Dartmouth study that came out that

- 1 showed that the VA oftentimes outperforms the private
- 2 sector.
- 3 There is a Journal of American Medical Association that
- 4 said wait times were equal or better. The VA had wait times
- 5 equal or better than the private sector, which would tell me
- 6 that if we do not--and I say "we"--if the VA does not
- 7 adequately measure quality and wait times, care could go
- 8 down.
- 9 So the question is to just talk to me about that. Who
- 10 should the VA be listening to? Quite frankly, not being a
- 11 veteran myself and not having any connection with any of the
- 12 VSOs, other than being a United States Senator, I think you
- 13 guys can make the case that DAV depends on the VA more than
- 14 anybody.
- 15 So do you think that you have the ability to talk to
- 16 the VA about those--if there were problems with quality and
- 17 problems with timeliness, do you have, Director Reese or
- 18 anybody else, access to the VA to let them know?
- 19 Mr. Reese. We have access to the VA to certainly give
- 20 them feedback about findings, but unfortunately, that would
- 21 be after the fact.
- 22 Senator Tester. Yes.
- 23 Mr. Reese. We need to be a part of the actual access
- 24 standard discussion. Veterans need to be a part. Our local
- 25 communities need to be a part of that, and DAV and other

- 1 VSOs need to be a part of those market assessments in
- 2 advance.
- 3 Senator Tester. In advance.
- 4 Do you feel that you have been listened to so far
- 5 adequately?
- 6 Mr. Reese. We have not.
- 7 Senator Tester. Okay. Hopefully--and I do not know if
- 8 there is anybody here from the VA that is of consequence.
- 9 Is this being televised? My God, I hope they are
- 10 listening, okay?
- [Laughter.]
- 12 Senator Tester. Because the truth is that statement
- 13 means a lot right there. I did not make that statement; you
- 14 made that statement. As a DAV, as somebody who represents
- 15 disabled veterans all over this Country, your views have to
- 16 be listened to, and they have to be sought out.
- 17 [Applause.]
- 18 Senator Tester. Now, normally, as this moment in time
- 19 of the Congress, we would be able to solicit your views on
- 20 the President's Budget Request for the VA. That is not the
- 21 case today. We are still waiting on the budget.
- But I would like to provide you, Commander Nixon, for
- 23 anybody you want to appoint or yourself, on what the DAV's
- 24 priorities are for the FY '20, fiscal year '20 budget, which
- 25 is what we are going to be working on.

- 1 Mr. Nixon. I will give that to Director Reese. Thank
- 2 you.
- 3 Senator Tester. You are a busy guy, Director Reese.
- 4 [Laughter.]
- 5 Mr. Reese. I am going to delegate some here now.
- 6 [Laughter.]
- 7 Mr. Reese. For FY 2020, IB budget recommendations with
- 8 our partners from the VFW as well as those from the
- 9 Paralyzed Veterans of America, the total discretionary
- 10 portion was \$103.3 billion, an increase of \$15.1 billion
- 11 over FY 2019. And for the first time in the IB's history,
- 12 this is a recommendation that exceeds \$100 million.
- 13 I will ask Ms. Ilem to fill you in on the finer details
- 14 of what that entails.
- 15 Ms. Ilem. I would just add, without going into
- 16 specifics on numbers, which can always be difficult, I think
- 17 the most important thing for DAV moving forward was making
- 18 sure that we have the sufficient budget for VA to carry out
- 19 all aspects of the MISSION Act, so not just setting up the
- 20 community care aspect of network, which is important, but
- 21 also for making sure that VA's infrastructure, their
- 22 staffing needs are met, their IT modernization is carried
- 23 out. It is such a tool for providing health care today.
- 24 So all of those aspects that are going to improve the
- 25 VA health care system, modernize it, to make sure it is

- 1 truly the best health care system for veterans, and all the
- 2 specialized services VA brings behind it, that is the
- 3 essential piece for us.
- And there is a lot of unknowns right now, not only just
- 5 with the budget, but how the impact of setting up that
- 6 network is going to be.
- For example, there has got to be the care coordination
- 8 piece. We do not want to be paying third-party
- 9 administrators to do that. We want VA to be the main
- 10 provider of care, and when they have to have that care
- 11 outside in the community, we want them to coordinate that
- 12 care so the veteran is not just on their own.
- 13 We want the training for the quality they are going to
- 14 have to provide for those providers in the community, to
- 15 make sure they have the understanding.
- 16 You talked about the research that is out there. One
- 17 research that RAND did, one research indicated -- an article
- 18 noted that only 2 percent of the providers in New York that
- 19 were surveyed felt that they could take care of the veteran
- 20 population in a meaningful way.
- 21 So there is all these other factors, making sure
- 22 payments go to those in a timely way to the providers so
- 23 that veterans are not left with bills hanging over their
- 24 head and having issues with their credit, and that the IT
- 25 system and all those things are laid out. All of that is

- 1 what is going to make a difference.
- 2 Veterans will choose VA whenever possible to get that
- 3 care there because they know they are getting quality care
- 4 there if VA is sufficiently funded.
- 5 Senator Tester. Let me just ask a real quick question
- 6 because Patty Murray and the Chairman worked really hard to
- 7 make sure the caregivers are a part of the MISSION Act.
- 8 Could you just talk about how important that is and how
- 9 important it is done right in this next budget?
- 10 Ms. Ilem. Yep. Just absolutely, that is another
- 11 issue. It has been a critical priority for DAV for so many
- 12 years, and we are not there yet, but a lot of the budget
- 13 will be going towards this IT certification to make sure
- 14 that they can roll out without delay, the expansion of the
- 15 Caregiver Act.
- 16 And they have missed one of the first deadlines, but we
- 17 are hoping that they can catch up. But this is so important
- 18 to our membership. You have seen. You have been here year
- 19 after year, hearing from our caregivers how important they
- 20 are to disabled veterans. And we still have not included
- 21 those caregivers who have been providing for ill veterans,
- 22 that have an illness that related in their need for
- 23 caregivers.
- 24 So while we appreciate all that has been done, this is
- 25 a critical part of the MISSION Act, and we are so pleased

- 1 that that was included. It is so important.
- 2 Senator Tester. Well, I am one that believes not only
- 3 is it the right thing to do, but I think that once it gets
- 4 fully implemented, it will be better quality of life for the
- 5 veteran. And silly me, I really think it is going to save
- 6 the taxpayer dollars because it is cheaper. It is cheaper
- 7 to do it this way.
- 8 Ms. Ilem. We agree. Thank you.
- 9 Senator Tester. Yeah. I want to talk about mental
- 10 health, if I might, Mr. Chairman, just for a second. The
- 11 Senator from Louisiana talked about it for a little bit.
- 12 I want to just touch on one thing, and it is a huge
- 13 issue all over the Country. Montana, unfortunately, leads
- 14 the Nation in suicide for a number of reasons, whether it is
- 15 in the private sector, and we are losing far too many
- 16 veterans.
- 17 From your perspective, Commander Nixon or whoever you
- 18 want to have answer this, what is the number one thing that
- 19 the VA can do to improve how it conducts suicide prevention
- 20 and mental health outreach, to get these folks before they
- 21 get to a point where they are going to do something bad?
- 22 Mr. Nixon. Again, I think I will defer to Director
- 23 Rees. Thank you.
- 24 Senator Tester. Okay.
- 25 Mr. Reese. In regards to suicide, awareness training

- 1 for all the employees at the Department of Veterans Affairs,
- 2 the front lines of their employees, the front lines of the
- 3 VSOs, also using the community resources, the State
- 4 directors of veterans affairs, county directors of veterans
- 5 affairs. In some instances, those are the main conduits in
- 6 the community that would be able to bring them in from the
- 7 outside and into the resources of the Federal Government.
- 8 But it is a crisis in America, and all of our citizens
- 9 have to participate in crisis intervention.
- 10 Senator Tester. Fair point.
- 11 Since I still got the podium, I am going to keep going.
- 12 [Laughter.]
- 13 Chairman Isakson. I am timing you.
- 14 Senator Tester. You are timing me? I think I might
- 15 have run over, but it is okay. These House guys are a bit
- 16 tardy, so I will take advantage of it.
- 17 Commander Nixon, I am sure that DAV is playing close
- 18 attention 2 years ago when the Department of Defense
- 19 launched its new Electronic Health Record. We know that as
- 20 the VA looks to implement its own interoperable health
- 21 record that it is important we get it right, with as little
- 22 disruption as possible.
- 23 What is the DAV's biggest concerns about the VA's plan
- 24 for implementing the new EHR and the impact it will have on
- 25 veterans?

- 1 And let me guess. This is going to Director Reese.
- 2 Mr. Nixon. Well, actually, I was going to pick
- 3 somebody else, but I will go with Director Reese.
- 4 [Laughter.]
- 5 Mr. Reese. In regards to IT, I would first like to say
- 6 that a number of years ago, probably more than a decade now,
- 7 IT, the Office of Information Technology, was centralized.
- 8 And we do have feedback that some of the administrations--
- 9 all of the administrations--VHA, VBA, and NCA--they have
- 10 some unmet needs because of that centralization.
- 11 So we do think that—and we would recommend that the
- 12 Committees have hearings and find out if that centralized
- 13 process is actually delivering on the performance that it
- 14 was supposed to.
- 15 In regards to the Electronic Health Record, we know
- 16 that the first issue that has occurred here in 2014, it was
- 17 challenges with scheduling. Here we are in 2018. The
- 18 scheduling software still has not been rolled out, and now
- 19 there is a debate that is still ongoing between whether it
- 20 will be the Epic Cadence software or the Cerner Millennium
- 21 software. And all this time, we still have these
- 22 challenges. It just seems like there is not a priority on
- 23 getting the solution deployed in a timely manner, and the
- 24 deliberation is killing veterans. We have got to do better.
- 25 Senator Tester. I could not agree with you more.

- I will tell you that I came out of the State
- 2 legislature in Montana, and we have been here for 12 years.
- 3 And I have watched hundreds of millions of dollars be spent
- 4 on IT systems, with never getting the return we are supposed
- 5 to get on them.
- 6 One last question while Chairman Takano takes his
- 7 chair.
- 8 In January, the Court of Appeals for the Federal
- 9 Circuit ruled that veterans are entitled to the percent of
- 10 exposure of Agent Orange for Blue Water Navy service ant the
- 11 territorial waters around Vietnam during the Vietnam War.
- I would say the same as Commander Nixon. You said
- 13 earlier the VA needs to do the right thing and fully
- 14 implement the court's decision immediately and not challenge
- 15 it.
- 16 Veterans have waited too long for this. Exposures
- 17 occurred more than 44 years ago, and we are losing Vietnam
- 18 veterans due to this exposure literally every minute of
- 19 every hour of every day.
- 20 So could you explain to me, Commander Nixon, what it
- 21 would mean to the Vietnam veterans if the VA does not adhere
- 22 to the court decision?
- 23 Mr. Nixon. I am going to let Director Reese respond to
- 24 that.
- 25 Senator Tester. Okay.

- 1 [Laughter.]
- Mr. Reese. Well, I think when we look at the actual
- 3 events that has occurred here and the court case that rolled
- 4 out there, Procopio actually identified that this was a
- 5 misinterpretation. It has been years in the making. Not
- 6 only was it the VA misinterpretation, then the court's
- 7 misinterpretation.
- 8 Bottom line, these Vietnam veterans have been waiting
- 9 for 40 years, and justice delayed is justice denied.
- 10 So our feelings is that would be a complete and total
- 11 betrayal.
- 12 Senator Tester. Yep.
- [Applause.]
- 14 Senator Tester. Commander Nixon, Director Reese, thank
- 15 you very much.
- 16 Mr. Nixon. Thank you, Senator.
- 17 Chairman Isakson. Jon, thank you.
- [Applause.]
- 19 Chairman Isakson. We are going to do something now
- 20 that you will not very often see done in the United States
- 21 Congress. I am a Republican Chairman that is going to turn
- 22 it over to a Democratic Chairman to complete the meeting.
- 23 [Laughter.]
- Chairman Isakson. We do that because we have absolute
- 25 trust in each other, and we have said in our meetings we are

- 1 a bipartisan committee. And we are. That is why we got so
- 2 far with your issues last year, and that is why we will get
- 3 so far with our issues.
- 4 They had to go to testify a lot this afternoon and
- 5 could not be here, But Chairman Takano has come back, and I
- 6 am going to turn it over to him for his remarks as well as
- 7 recognize any House Members who do come back and wanted to
- 8 get their statements in.
- 9 But before I leave, I want to say this. You have been
- 10 extremely helpful. Commander Nixon, if I am not mistaken,
- 11 this is the 50th anniversary of your taking a bullet for the
- 12 Country or a bomb for the Country years ago?
- 13 Mr. Nixon. Yes, sir. Yes, sir.
- 14 Chairman Isakson. It is also the anniversary of D-Day
- 15 this year.
- 16 Mr. Nixon. Yes, sir.
- 17 Chairman Isakson. It is a big year for you. It is a
- 18 big year for the Country. But God bless you. We would not
- 19 all be here if it was not for you and the people like you
- 20 and the people in this room, so God bless you in what you do
- 21 and what you have done.
- 22 Mr. Nixon. Thank you, Senator.
- 23 [Applause.]
- 24 Chairman Isakson. I tell everybody, you know, America
- 25 is a great Country. You do not find anybody trying to break

- 1 out of the United States of America. They are all trying to
- 2 break in.
- 3 [Laughter.]
- 4 Chairman Isakson. And that tells you something right
- 5 there. As bad as people might complain about things here,
- 6 you do not ever see them leaving.
- 7 Alec Ginnis [phonetic] is one of those guys in
- 8 Hollywood who is always talking about he is going to leave
- 9 after one more election. I wish the hell he would go
- 10 because we have got a lot of people like you who we care
- 11 about, who care about your Country, and who have done a lot
- 12 to make us free. And we appreciate it very much.
- 13 Please pardon me for leaving early, but I am leaving it
- 14 in good hands. Thank you for your service to the Country.
- 15 Thank you for your input today, and we will continue to work
- 16 for you and the Disabled Veterans of America to see to it
- 17 the VA is your VA and works well. God bless you.
- 18 Mr. Nixon. Thank you.
- 19 [Applause.]
- 20 Chairman Takano. Thank you.
- 21 I will say before the Senator leaves, I know that they
- 22 had to do a little jawboning while the House Members were
- 23 going to do a long vote series. The Senators, my friend
- 24 Senator Tester and Senator Isakson, do what Senators do
- 25 best, which is to talk a lot and to move really slow, and so

- 1 I really appreciate that you are both good at that.
- I see that some of our House Members are arriving.
- So, Senator, thank you for holding down the ship. I
- 4 really appreciate working with you.
- 5 Chairman Isakson. Chairman Roe, if he gets in trouble,
- 6 you take over, okay?
- 7 Chairman Takano. [Presiding.] Oh, is Chairman--oh,
- 8 good. Well, Ranking Member Roe. I am the Chairman.
- 9 So I am very glad to see our House Members coming in.
- 10 I am going to now recognize myself for 5 minutes or
- 11 however long. I do not plan to go the full 5 minutes.
- But, Commander Nixon, I associate myself with all the
- 13 remarks that my Senate colleague Isakson said about your
- 14 50th anniversary and all the wonderful things that you have
- 15 done to sacrifice for our Country.
- 16 But I know a lot of questions have been asked about
- 17 health care, but I want to move over to the benefits side.
- 18 I know that the DAV, a big issue for you is benefits.
- Congress provided the resources over the past couple
- 20 years for the Veterans Benefit Administration, the VBA, to
- 21 hire several hundred new full-time employees, which they
- 22 have done. The Board of Veterans Appeal, the BVA was given
- 23 authority for 125 new attorneys.
- These are the two agencies, the BVA and VBA, charged
- 25 with implementing appeals reform. In your estimation, are

- 1 these two new agencies adequately resources in your opinion?
- Mr. Nixon. Thank you, sir. That is a really, really
- 3 good question, and I think I will ask Mr. Marszalek to
- 4 answer that question.
- 5 Mr. Marszalek. Thank you.
- 6 We certainly do at this point. It is very hard to tell
- 7 with Appeals Modernization on whether we are going to need
- 8 more staff.
- 9 What we do know is that over 40,000 veterans elected to
- 10 participate early into RAMP, which gave veterans options to
- 11 participate in Appeals Modernization, and over \$45 million
- 12 in benefits were paid to those 40,000 veterans. So we are
- 13 certainly off to a good start, but it is very early to tell
- 14 whether we are going to need additional staff at the board
- 15 or at VBA to fully implement it all.
- But right now, we are just going to pay very, very
- 17 close--provide very close oversight over the implementation
- 18 and see how it goes.
- 19 Chairman Takano. I appreciate that.
- 20 Commander Nixon, are you concerned about what happens
- 21 with legacy appeals going forward, specifically the appeals
- 22 that are not in the new program because the appellant chose
- 23 to stay with the old system due to being close to their
- 24 docket dates?
- 25 Mr. Nixon. Again, I will defer to Jim, Director

- 1 Marszalek.
- 2 Mr. Marszalek. Thank you.
- 3 We are certainly concerned. We are going to pay very
- 4 close attention to that.
- 5 Right now, on the legacy process, at any time you
- 6 receive a statement of the case or a supplemental statement
- 7 of the case, you can opt-in to the new process if you want.
- 8 With over 400,000 legacy appeals, over 60,000 hearing
- 9 requests, we are very concerned about how that is all going
- 10 to work in the process.
- 11 When you file a notice of disagreement, you could wait
- 12 up to 2 years before you get a statement of the case. So
- 13 that is the only time you can opt-in now that you are in a
- 14 legacy process.
- So we are going to continue to pay very close attention
- 16 to that and monitor it and see how quickly it moves this
- 17 particular year going forward.
- 18 Chairman Takano. Well, thank you.
- I am now going to yield back my time, but, Dr. Roe, 5
- 20 minutes.
- 21 Dr. Roe. Thank you. Can I make an opening statement?
- Chairman Takano. Oh, go ahead. Go ahead, please.
- OPENING STATEMENT OF DR. ROE
- 24 Dr. Roe. Thank you all, first of all, for being here.
- 25 I apologize. We have had a busy day, as you have also, and

- 1 one of the fun things I got to do this morning was go out
- 2 and dedicate the property for the Desert Shield/Desert Storm
- 3 War Memorial for our Gulf War heroes.
- 4 [Applause.]
- 5 Dr. Roe. Vice President Cheney was there, and he was
- 6 Secretary of Defense at that time. It was a real honor to
- 7 be the lead sponsor of that bill, and thank you all for your
- 8 support.
- 9 Thank you, Chairman Takano, and good afternoon,
- 10 Commander Nixon and members of your panel and your staff.
- I want to extend a special welcome to members of the
- 12 Disabled American Veterans and members of the DAV Auxiliary.
- 13 I did not see any members from my district. They may be
- 14 here, but just in case, I want to acknowledge anyone in the
- 15 audience who made the trip from my home State of Tennessee.
- [Applause.]
- 17 Dr. Roe. Oh, yeah. There we are.
- And, Commander Nixon, no disrespect, but there would
- 19 not be a Texas without Tennessee. I want to pass that
- 20 along.
- 21 [Laughter.]
- 22 Dr. Roe. You will have the mic back in a minute.
- 23 Thank you all for your unwavering commitment to those
- 24 who have served and equal important to their families.
- 25 Commander Nixon, as you know, we have enacted several

- 1 monumental laws last Congress, which will pave the way, we
- 2 think, for a better VA with your help.
- I want to thank you, the DAV's leadership team, and DAV
- 4 members across the Country for your support, unwavering, I
- 5 might add.
- 6 Congress' job does not end after the President signs a
- 7 bill into law. Otherwise, it is just a piece of paper. We
- 8 have got to continue to oversee VA's implementation of these
- 9 laws. We all share a common mission, and that is to improve
- 10 the services and benefits for veterans and their families.
- 11 Members in this room have different ideas on how we
- 12 accomplish that goal, but I want to share with you my
- 13 priorities for this Congress. One issue that is near and
- 14 dear to my heart and one that DAV has been a tireless
- 15 supporter of is the fight for our Blue Water Navy veterans,
- 16 Vietnam veterans. We have to get this passed.
- 17 [Applause.]
- 18 Dr. Roe. 382 to zero in this place is not easy to get,
- 19 and that is what we had in the House.
- Last Congress, the House did its job, as I said, passed
- 21 the bill 382 to zero, which is why I was so disappointed
- 22 that the bill got stuck in the Senate last year.
- 23 Therefore, it is my desire that this bill pass the
- 24 House again and be taken up quickly by the Senate.
- I am encouraged, as you all are, I am sure, about the

- 1 Federal Circuit Court's recent ruling regarding Blue Water
- 2 Navy veterans in the Procopio versus Wilkie. We cannot stop
- 3 until these veterans receive the benefits that they have
- 4 earned.
- 5 Another primary focus of mine will be to continue our
- 6 work on improving the disability claims and appeals
- 7 approach, as the Chairman was speaking of.
- 8 Last week, the Veterans Appeals Modernization and
- 9 Improvement Act, or AMA, it went live.
- 10 And I will just tell you a quick story. I was in
- 11 Nashville at the RO and at the hospital about a month ago,
- 12 and I ran into a Marine Reserve veteran, an 8-year veteran,
- 13 who had tried for 7 years to get his disability claim
- 14 adjudicated. He was a poster child for the AMA. In less
- 15 than 90 days, he had a 7-year wait taken care of. That was
- 16 a very happy veteran. Let me tell you.
- 17 The AMA completely revamped the way appeals are
- 18 processed at the VA and gives veterans a choice and control
- 19 over how the VA handles their appeal.
- 20 I look forward to continue working with the DAV to make
- 21 sure that veterans are better served by the new process.
- 22 Another priority of mine is a strong, effective
- 23 oversight of the VA MISSION Act. I said it before, and I
- 24 will say it again. Our efforts to improve how veterans
- 25 referred to the community providers is intended to

- 1 supplement, not supplant the VA health care system.
- 2 My goal has never been to prioritize the VA. Rather,
- 3 my goal is to make the VA health care system work better for
- 4 veterans, as a purpose of improving VA's Community Care
- 5 Program and the Asset and Infrastructure Review Commission.
- 6 The AIR Commission is intended to assist VA, modernize, and
- 7 realign its medical facility footprints across the Country
- 8 in order to meet the needs of veterans where they live.
- 9 I am confident that once and appropriately implemented,
- 10 the VA MISSION Act will lead a stronger, more stable VA
- 11 health care system that serves the needs of veterans and
- 12 their families.
- I am also proud to work on the 115th Congress on the
- 14 Harry W. Colmery Veterans Educational Assistance Act of
- 15 2017. I assure you that we hold the Secretary to his
- 16 commitment that every veteran will receive the benefits to
- 17 which they are entitled and will be made whole.
- 18 We will also continue our oversight of the Department
- 19 of Veterans Affairs Accounting and Whistleblower Protection
- 20 Act of 2017. This law gives the Secretary tools to swiftly
- 21 and fairly discipline senior managers and employees who
- 22 engage in misconduct or are poor performers. Individuals
- 23 who rely on VA deserve no less.
- 24 Last but certainly not least in my priorities will be
- 25 to oversee the Electronic Health Record modernization.

- 1 Without a doubt, the biggest risk right now with EHR
- 2 implementation is the persistent holes in coordination
- 3 between VA and DoD. I believe the special oversight that
- 4 the Committee has devoted to the issue is vitally important,
- 5 and I commend--I might even like to command him, but I
- 6 commend to Chairman Takano for retaining the Technology
- 7 Modernization Subcommittee we established last Congress.
- 8 As you can see, there is still a lot of work ahead of
- 9 us. I look forward to moving through this process with your
- 10 help and more importantly continue our partnership with DAV
- 11 to ensure VA provides the very best care possible to every
- 12 veteran.
- And I salute all of you and thank you for being here,
- 14 and with that, I yield back.
- 15 [Applause.]
- 16 Chairman Takano. Thank you, Chairman Roe.
- 17 I would like to now recognize the gentlewoman from
- 18 Nevada, Ms. Susie Lee, for 5 minutes.
- 19 Ms. Lee. Thank you, Chairman. Good afternoon.
- 20 First of all, I want to welcome you all here and thank
- 21 you very much not only for your service to our Country, but
- 22 also your service to veterans and making sure that we
- 23 continue to provide care to men and women who have served
- 24 our Country, including -- my father was a veteran of the
- 25 Korean War, and so I am proud to serve on this Committee.

- I want to thank you, Commander Nixon, for your
- 2 leadership as well and for providing the DAV's national
- 3 priorities to Congress.
- 4 I would also like to thank--is Nevada in the house?
- 5 Who do we have here from Nevada? All right. I knew we had
- 6 at least five of you here.
- 7 [Applause.]
- 8 Ms. Lee. I am pleased that DAV is the leader on the
- 9 needs of women veterans, in particular, a growing population
- 10 in my State of Nevada, where they make up almost 10 percent
- 11 of an estimated population of 220,000 veterans. These
- 12 numbers reflect the national trends as well.
- And I am proud to say that one of my three staff
- 14 members is a veteran, is a woman who served our Country in
- 15 both the wars in Iraq and Afghanistan, and as a wrecker
- 16 operator, my staffer, Jahira [phonetic], was tasked with
- 17 hauling vehicles off the dangerous roads in the desert in
- 18 Iraq and the mountains of Afghanistan. She and her fellow
- 19 Marines on a daily basis left the safety of their armored
- 20 vehicles and exposed themselves to the potential sniper fire
- 21 and the secondary IED detonations to get their fellow troops
- 22 and vehicles back to the base for safety.
- I bring up her story to highlight the role of women in
- 24 combat and to let the American people know that women
- 25 veterans have been putting their lives on the line for this

- 1 Country for centuries, including some of our Federal--our
- 2 members of our delegation who are here.
- 3 As the population of women veterans continues to grow,
- 4 we need you, the DAV, to continue to champion women's needs,
- 5 and I am glad that VSOs understand that no veteran should be
- 6 left behind. And that includes providing parity and care
- 7 for all veterans. Our women veterans are not asking for
- 8 anything more than anyone else.
- 9 And I also want you to know, as I mentioned in your
- 10 testimony, that it is our intent in Congress to provide
- 11 proper oversight to the Community Care Program and the new
- 12 access standards, and that means no privatization.
- 13 Veterans constantly tell me that they are happy with
- 14 the care they receive at the VA, and I want to make sure we
- 15 build a VA infrastructure, including the technology
- 16 infrastructure, which I am proud to be the Chairwoman of the
- 17 Technology Modernization Subcommittee, to keep this quality
- 18 of care and to improve it when it is not available.
- 19 I want to make sure we are hiring at the VA and the
- 20 VBA, and we need to clear the benefits backlog and get our
- 21 veterans the care they need when they need it.
- Commander Nixon, I would like to ask you one question.
- 23 We share the common belief that equitable health care is
- 24 deserved, regardless of gender. Now with women veterans, it
- 25 is 10 percent of the population, and these numbers are

- 1 expected to grow. What does the DAV anticipate as the ideal
- 2 future state of the women's health program?
- Mr. Nixon. Thank you, ma'am, for that question
- 4 I am going to ask Director Reese to comment, please.
- 5 Mr. Reese. The ideal state would be for our women
- 6 veterans to have equitable access to the same health care as
- 7 their male counterparts, the care, the services, the
- 8 programs, including VA specialized services, in addition,
- 9 substance abuse and disorders, homelessness, treatment for
- 10 PTSD related to combat or military sexual trauma, and for
- 11 the most part to actually have the same walk-in facilities
- 12 as their male counterparts.
- Right now, we have women clinics that is for
- 14 specialized care. Oftentimes, that is where they get
- 15 shuttled to, but all the resources of the facility are not
- 16 available to them. We would like to have them have equal
- 17 access, each and every location, each and every specialty
- 18 within the Veterans Health Administration.
- 19 Ms. Lee. Absolutely. Thank you.
- 20 [Applause.]
- 21 Ms. Lee. And I yield the balance of my time. Thank
- 22 you very much.
- 23 Chairman Takano. The gentlewoman yields back.
- I would now like to recognize the gentleman from
- 25 Michigan, General Bergman.

- 1 Mr. Bergman. Thanks, Chairman Takano, and thank you
- 2 and Dr. Roe and all the Members up here.
- I am sorry we had to leave. We had to go vote, and you
- 4 know, as a Marine, it is mission first, right? I did a
- 5 quick tally here, and it seems like the Marines have taken
- 6 over this dais. So I am going to use real short words. We
- 7 are going to be real direct. I am going to be kind, just
- 8 like your DIs, okay?
- 9 So the point is, number one, there are a few things
- 10 that--any Korea or World War II vets in the crowd? Okay.
- 11 Thank you. Thank you. Thank you.
- 12 [Applause.]
- 13 Mr. Bergman. And for those who served in Desert
- 14 Shield, Desert Storm, and OIF/OEF, and subsequent, thank you
- 15 for your service. And to my Vietnam brothers and sisters,
- 16 welcome home. Welcome home.
- 17 [Applause.]
- 18 Mr. Bergman. So, if my remarks are tainted with a
- 19 little bit of Vietnam-era attitude, it comes because we
- 20 shared the commonality of service during that time frame,
- 21 and it was a challenging time for our Country in many
- 22 different ways.
- 23 So let us start with Blue Water. All I can tell you is
- 24 there is a pretty good chance that maybe some of you flew on
- 25 one of my helicopters. We did not discriminate when we

- 1 landed aboard the ship coming off the Vietnamese soil, back
- 2 and forth. We did not go through a wash-down. So the
- 3 chances of contaminants that were sprayed there on the ship
- 4 as well as in the aircraft, as well as in this, we need to
- 5 get that legislation passed to include everybody in the
- 6 presumption of Agent Orange, pure and simple.
- 7 [Applause.]
- 8 Mr. Bergman. Now, I have got one question for you, and
- 9 that is, when we talk about health care for veterans or
- 10 health care for family-related, whatever it happens to me,
- 11 what is most important? That they get quality, top quality
- 12 health care in a timely manner, or that they get it through
- 13 the VA system? If you had to choose one or the other, what
- 14 is your choice?
- Mr. Reese. Thank you, Congressman, for that question.
- We would obviously choose, even if it is the private
- 17 sector, that the top quality care for our Nation's veterans
- 18 should be conveyed.
- 19 Mr. Bergman. Well, thank you, because 2 years ago when
- 20 I asked the question, there was a different answer in the
- 21 room. And the point is our VA is working hard every day to
- 22 provide quality health care, but we have to realize there
- 23 are certain parts of the Country where rural--my district,
- 24 for example, and I know many others here, that getting it
- 25 from the VA the number one priority, you now limit the

- 1 veteran's ability to actually get it because you may have to
- 2 drive through a snowstorm and you have hours or whatever.
- We as the VA Committee under Dr. Roe's leadership last
- 4 term and Mr. Takano's leadership this term, we are going to
- 5 do everything we can to make sure that the care is quality
- 6 first, available second, and if you will, long-term
- 7 reaching.
- 8 So I am just thankful to be here with you. This sounds
- 9 like a speech, but with all of you in the room, you have
- 10 worn the cloth of the Nation. You know what it is like, and
- 11 I am honored, as we all are on this dais, to represent you
- 12 here in the 116th Congress.
- 13 Thank you so much. I yield back.
- [Applause.]
- 15 Chairman Takano. The gentleman yields back.
- Next, I would like to recognize the gentleman from New
- 17 Hampshire, Mr. Pappas.
- 18 Mr. Pappas. Thank you, Mr. Chair, and thank you to
- 19 Commander Nixon, to the leadership and membership of the DAV
- 20 and Auxiliary. It is really a pleasure to be with you here
- 21 today. It is an honor to be in a roomful of heroes, and I
- 22 thank you all for your service and what you are doing today
- 23 to speak out loudly and clearly for the veterans.
- 24 I received this packet yesterday and spoke with the
- 25 delegation from New Hampshire, and I do not know if New

- 1 Hampshire is in the house here today.
- 2 [No response.]
- Mr. Pappas. All right. They are letting us down, but
- 4 they are with us in spirit. And they are roaming the halls,
- 5 and they are also communicating the message about your
- 6 priorities. And we have got to work collaboratively with
- 7 you all over the next couple years to ensure that your goals
- 8 are the goals of Congress and that they get fully
- 9 implemented into law, and I am committed to ensuring that.
- 10 One of my concerns is representing a rural State, a
- 11 State without a full-service VA hospital, is that we are
- 12 ensuring that the services are there for individuals when
- 13 they need them and that individuals are not cut off, whether
- 14 they have a disabilities or whether they have to travel a
- 15 long distance to get to where they need to be to access
- 16 care.
- I am wondering, in particular, about the promise of
- 18 telemedicine and what you think that holds particularly for
- 19 a disabled veteran population in a rural State like mine.
- 20 Ms. Ilem. Telemedicine has been--we are very pleased
- 21 that VA has been a leader in telemedicine because it is
- 22 absolutely essential, and we will be moving forward in terms
- 23 of the way health care is delivered now in many rural areas.
- 24 And that will help veterans not to have to drive those
- 25 distances in inclement weather and all the other challenges

- 1 that are often in those communities' experience.
- 2 So telemedicine is--VA is really dedicating a lot of
- 3 effort, a lot of resources to make sure it is topnotch, high
- 4 quality, and that veterans get the care then when they need.
- 5 And oftentimes, that can be via video chat, via call, and
- 6 that is the way for the future.
- 7 Mr. Pappas. Well, thanks.
- 8 Director, I do not know if your veterans have been
- 9 experiencing any issues working with the VA on this, if they
- 10 have access to the technology that they need and the
- 11 expertise to be able to get connected with a specialist, get
- 12 connected with care through telemedicine.
- 13 Ms. Ilem. We have heard a number of good reports that
- 14 veterans like it. We have heard of it being used in both
- 15 mental health services and for a variety of services, and VA
- 16 is just expanding that in a number of uses. So it is
- 17 really--it is moving in a positive direction, I think, and
- 18 right now, we have not heard anything negative about that.
- 19 Mr. Pappas. Great. Well, I appreciate that.
- One of the other programs that I have gotten to know a
- 21 bit is the Adaptive Sports Grant Program, and right now, it
- 22 is plugged in for \$15 million in FY '19. And, again, this
- 23 is a successful program that connects disabled veterans with
- 24 services and is really supportive of their efforts to rehab
- 25 in particular.

- 1 So I am wondering if you could comment on whether or
- 2 not you think that is an adequate funding figure for that
- 3 particular program or whether you would like to see it
- 4 increased.
- 5 Ms. Ilem. Absolutely critical program. DAV's Winter
- 6 Sports Clinic relies on veterans being able to have access
- 7 to adaptive sports equipment through VA's Prosthetics
- 8 Department. These adaptive equipment make a difference in
- 9 the life of a veteran, the quality of life, them being able
- 10 to--it makes a difference between them being able to do
- 11 something that they have loved, want to continue doing, even
- 12 though they may have suffered a very severe disability. So
- 13 we need to make sure that that -- that funding is available
- 14 for that program and make sure that that continues on and
- 15 veterans get what they need.
- 16 Mr. Pappas. Thank you all. I really appreciate your
- 17 work, look forward to continuing to work with you, and I
- 18 yield back, Mr. Chair.
- 19 Chairman Takano. The gentleman yields back.
- I would like to now recognize the gentlewoman from
- 21 Guam, Ms. Radewagen.
- 22 Ms. Radewagen. Talofa. That is "welcome" in American
- 23 Samoan.
- 24 I want to thank Chairman Takano and Ranking Member Dr.
- 25 Roe for holding this series of joint hearings to hear from

- 1 our VSOs.
- I want to thank all of you, the members of the panel,
- 3 for coming, and a special thank-you to the DAV for sending
- 4 your representatives to speak to my staff yesterday. You
- 5 are always welcome in my office, and I especially want to
- 6 highlight DAV's efforts regarding community care programs,
- 7 Blue Water Navy, the burn pits issue, and improving gender-
- 8 specific services for female veterans.
- 9 When my staff briefed me on DAV's priorities for the
- 10 116th, I was so pleased to discover that once again their
- 11 list for the new Congress matched my own. I am proud to
- 12 cosponsor several DAV-supported bills, and I look forward to
- 13 continuing work with DAV on veterans legislation in the
- 14 future.
- 15 Our VSOs are the gatekeepers for our veterans' voices
- 16 in Washington. The work all of you do to ensure that our
- 17 veterans are afforded the benefits and services they have
- 18 earned is so very important, and I want to thank you all for
- 19 your service to our Nation and those who stand in defense of
- 20 her.
- 21 As we move forward with this Congress and continue to
- 22 address veterans' issues, I know that your priorities and
- 23 goals will be at the forefront of our mission to improve the
- 24 lives of our veterans. I want you to know that my
- 25 colleagues and I on both Committees, both sides of the

- 1 aisle, value your input, and hold your efforts in the
- 2 highest regard.
- I want to conclude with a special thank-you to the DAV
- 4 Department of Ohio for working with my office in identifying
- 5 DAV members in America Samoa.
- 6 During my time in Congress, I continue to emphasize our
- 7 veterans in the U.S. Territories, and I appreciate your
- 8 efforts in assisting me to ensure that our veterans in the
- 9 territories are afforded the same opportunities and
- 10 resources as those in the States.
- 11 Thank you again for being here today. My colleagues
- 12 and I look forward to working with you all.
- I yield back the balance of my time, Mr. Chairman.
- [Applause.]
- 15 Chairman Takano. The gentlewoman yields back.
- And my apologies to the people of the American Samoa
- 17 and to you for mistakenly saying that you were from another
- 18 place.
- 19 I now would like to recognize the gentleman from
- 20 California, my fellow Californian, Mr. Levin, for 5 minutes.
- 21 Mr. Levin. Thank you, Mr. Chairman. Very grateful for
- 22 the opportunity to be here today, and thank you all so much
- 23 for being here.
- As the new Chairman of the House Veterans' Affairs
- 25 Economic Opportunity Subcommittee, I value your input. I

- 1 need your input and your guidance this Congress, and I am so
- 2 grateful for you all for traveling from everywhere in the
- 3 Country to be with us today.
- 4 My district in San Diego and Orange Counties is home to
- 5 Marine Corps Base Camp Pendleton, and many of our
- 6 servicemembers spend time at Camp Pendleton. I realize the
- 7 weather is pretty good. I just checked. It is 65 and sunny
- 8 right now in San Diego, and as a result, we have a high
- 9 number of veterans that decide to come back and stay in our
- 10 community.
- We are strengthened by our veterans as part of an
- 12 integrated whole in my district, and they help every day
- 13 facilitate the economic success of our region.
- 14 However, there are also a number of veterans who need
- 15 help as they transition. They face challenges related to
- 16 high housing costs and job training, and I really hope that
- 17 together we can make progress on issues this Congress
- 18 related to the GI Bill, homelessness, vocational
- 19 rehabilitation, home loans, and much more.
- 20 Commander Nixon, I have just a few questions. Veterans
- 21 homelessness is something we are deeply familiar with in
- 22 Southern California, and a lot has been done in the last 10
- 23 years. A lot of gains have been made, but I think we all
- 24 would acknowledge that there is plenty more work to be done.
- 25 If even one veteran is homeless, that is one too many.

- 1 So I wanted to ask you what recommendations you might
- 2 be able to provide us on ways to address this issue.
- 3 Mr. Nixon. Thank you, sir. We certainly share in your
- 4 concerns, and I would ask Director Reese if he could comment
- 5 on that, please.
- 6 Mr. Reese. We certainly do. As far as homelessness
- 7 across the Country, it is a shame that we have veterans that
- 8 are in that mix.
- 9 DAV has long had programs, services, to include
- 10 services from our Charitable Service Trust, where we provide
- 11 resources necessary so that homeless veterans, those who are
- 12 indigent or those who are in crisis states have
- 13 opportunities to recover.
- In just the last year, we have given out 19 grants in
- 15 the amount of \$685,000 to assist programs in order to
- 16 deliver those goods ourselves as an organization. We are
- 17 very proud of being able to do that.
- 18 In addition to that, within the VA, the resources of
- 19 the veterans' stand-down programs, we participate across the
- 20 Nation. We also host one of those stand-downs at our
- 21 National Headquarters in Cold Spring, Kentucky. So DAV is
- 22 very engaged in regards to the homeless community across the
- 23 Nation.
- 24 In regards to some of the clinical care pieces that go
- 25 along with the homeless program, I would defer to our

- 1 National Legislative Director, Joy Ilem.
- 2 Ms. Ilem. I would just add one of our focuses with
- 3 regard to homeless is making sure that women veterans can
- 4 take advantage of all of the very specialized programs that
- 5 VA has in its homeless program.
- For example, we know that women, veterans, often have
- 7 the care of their dependent children are with them, and VA
- 8 by law is not able to provide rapid housing for children of
- 9 a veteran that may need that service. And so they often
- 10 will not take advantage of it.
- 11 So some specialized programs in legislation has been
- 12 introduced to make sure that does not happen, that VA
- 13 partners with the community so that they can do rapid
- 14 housing, and there is a number of other issues like that
- 15 safe housing with women that have their children with them.
- 16 So we look forward to working with your office and also
- 17 addressing that issue and making sure that all veterans can
- 18 take advantage of VA's great efforts in this regard.
- 19 Mr. Levin. Absolutely.
- 20 I just had an opportunity to go to the stand-down in my
- 21 district in North County, San Diego. It was an
- 22 extraordinary day where we served a couple hundred people
- 23 either on the brink of homelessness or who were in fact
- 24 homeless, a whole variety of services, health care, dental,
- 25 housing, job training.

- 1 My hope is that in time, we can achieve effective--zero
- 2 homelessness for veterans because, as I said, one homeless
- 3 veteran in my mind is one too many, and I am really hopeful
- 4 we can do that, certainly, in my district.
- 5 So I really want to commend you all for your great work
- 6 on behalf of all veterans, but particularly those who are
- 7 facing some tough times. So we really do appreciate your
- 8 hard work, and thank you for being here with us today.
- 9 And I will yield back the balance of my time.
- 10 [Applause.]
- 11 Chairman Takano. The gentleman yields back.
- I would now like to recognize the gentleman from
- 13 Indiana, Mr. Banks. Is he still here? He left. Okay.
- 14 Then I will move on to the gentleman from Illinois, Mr.
- 15 Bost.
- Mr. Bost. Thank you, Mr. Chairman.
- 17 And thank you all for your service. We cannot say
- 18 thank you enough. It is quite an honor to serve on this
- 19 Committee, to serve in the capacities that I have the last
- 20 couple years.
- 21 I was just thinking--and the previous speaker, he
- 22 represents an area that 39 years ago today, I was 3 days
- 23 short of graduating from Marine Corps boot camp. And let me
- 24 tell you, it is a beautiful place, but it really was not a
- 25 pleasant time, so just need to know.

- 1 [Laughter.]
- Mr. Bost. So I do want to say thank you to all of you.
- 3 Thank you for your service.
- 4 Let me tell you that last year when we moved forward
- 5 with the Appeals Modernization Act and we moved forward with
- 6 that, we were working hard on that because it is vitally
- 7 important that this process be speeded up. The amount of
- 8 people that have the appeals out there and the frustration
- 9 that they can feel, I myself have experienced it in a case
- 10 on a hearing loss that I had in the Marine Corps.
- But let me tell you that I have worked with the VA
- 12 tremendously to try to make sure we speed this process up,
- 13 and I want to thank the members of this Committee, former
- 14 Chairman Roe, Ranking Member Roe, Chairman Takano, all of
- 15 them for working hard to make sure we pass that law.
- 16 Commander, I want to thank you for your service to our
- 17 Nation and your service to the DAV.
- 18 I know you probably were answering this when I came in
- 19 a while ago, and I am going to go ahead and ask it again,
- 20 anyway, so that I can get the answer because, as a Marine,
- 21 as I just said, I have that hearing loss. I was coming in
- 22 the door.
- When we passed that bill, I had a really, really big
- 24 concern that our legacy members that were on the legacy side
- 25 were going to take even longer. What do you see right now

- 1 with the VA as they are implementing this, and where have
- 2 they been working with you? And how can we help to make
- 3 sure they speed this process up for these legacy appeals?
- 4 Mr. Nixon. Thank you, Congressman, for that question.
- 5 As you said, you were kind of late coming in. You do
- 6 not know that I have been handing all of these off to
- 7 Director Reese.
- 8 [Laughter.]
- 9 Mr. Reese. Well, as you know, Appeals Modernization
- 10 was absolutely essential because it was something along the
- 11 lines of a 33-year backlog under the best of circumstances,
- 12 and something had to be changed in order for veterans to get
- 13 the justice that they deserve.
- 14 In regards to that, the details that you are looking
- 15 for, Director Marszalek will answer your question.
- 16 Mr. Marszalek. Thank you.
- 17 Ranking Member Roe talked about a veteran that he came
- 18 across that his appeal was resolved in RAMP in a matter of a
- 19 few months after waiting 7 years, and that is exactly what
- 20 this system is designed to do. And RAMP was exactly that,
- 21 right? It was an opportunity to opt-in if you had a current
- 22 appeal in the legacy system.
- 23 Unfortunately, they did not get the turnout they
- 24 thought they would get in the beginning. I think it was a
- 25 little over 50,000 folks that elected to participate in

- 1 RAMP, and now here we are. It was implemented last week,
- 2 and there is still over 400,000 legacy appeals pending. So
- 3 that is certainly a concern of ours, and the two opt-in
- 4 options right now are when you receive a statement of the
- 5 case or a supplemental statement of the case.
- 6 So if you have a legacy appeal, those are your two
- 7 opportunities to opt-in to the new process, when you receive
- 8 one of those decisions, and it requires a specific from,
- 9 obviously, to opt-in.
- 10 So it is really early to tell. We certainly--the focus
- 11 has to be on legacy appeals. Chairman Mason from the Board
- 12 presented to this group yesterday at the hotel at our
- 13 conference and talked about how that is their priority to
- 14 ensure that legacy appeals are a priority for everybody.
- 15 So we are going to continue to remain vigilant and
- 16 really watch over and make sure that they are a priority for
- 17 everybody. Those are the folks who have been waiting the
- 18 longest. We have got to make sure they get timely
- 19 decisions, and then they have their options as well.
- With regards to Appeals Modernization, there is really
- 21 no wrong option there. You can elect any one of those
- 22 options. Your effective date is protected, and it really
- 23 puts veterans in the driver's seat on what they want to do.
- Mr. Bost. Which is what we want.
- Let me tell you that our Committee--I am Ranking Member

- 1 now--Disability Assistance and Memorial Affairs--we are more
- 2 than willing. If you see issues come up, you come to us.
- 3 We will be on it just as fast as we possibly can.
- 4 Thank you all for your service, and thank you for being
- 5 here today.
- 6 I yield back.
- 7 [Applause.]
- 8 Chairman Takano. The gentleman yields back, and before
- 9 I recognize my colleague from California, I want to say that
- 10 Julie Brownley's bill successfully passed the House in the
- 11 past few weeks by a 400-vote margin, thanks to the work, the
- 12 bipartisan work, with Dr. Phil Roe and the Republican
- 13 members of this Committee in advance to the floor. And it
- 14 was the Access to Child Care bill, which gives veterans who
- 15 are seeking health care at veterans medical facilities the
- 16 ability to get child care so they do not have to choose
- 17 between taking care of their children and getting, say,
- 18 their mental health treatment. It is a tremendously
- 19 important bill.
- 20 And I also want to take note that the first act of this
- 21 Committee--and I know that a priority of the DAV are
- 22 addressing specific issues related to women veterans. We
- 23 have established a special women's task force, and so not
- 24 only is the next Member I am going to recognize, Julia
- 25 Brownley from California, the Chair of the Health

- 1 Subcommittee, but she will also lead our special Women's
- 2 Veterans Task Force.
- So I recognize my colleague, Julia Brownley, for 5
- 4 minutes.
- 5 [Applause.]
- 6 Ms. Brownley. Thank you, Mr. Chairman. I appreciate
- 7 that, and I too want to add my voice and welcome the DAV
- 8 here. I look forward to these meetings every time we
- 9 convene a new Congress, and I appreciate, Commander Nixon,
- 10 your leadership, the rest of your directors, all the
- 11 leadership throughout the DAV across our Country.
- 12 Thank you for serving our Country, and thank you for
- 13 continuing to serve our Country by making sure our veterans,
- 14 men and women, across the Country are served properly. So I
- 15 appreciate it.
- 16 Commander Nixon, I want you to know that the folks here
- 17 in Washington that represent the DAV every single day do an
- 18 extraordinary job of advocating for veterans across the
- 19 Country and particularly veterans from DAV. So they do an
- 20 outstanding, outstanding job.
- 21 Mr. Chairman, I want to thank you, under your
- 22 leadership, for allowing me to lead this women's task force.
- 23 I am extraordinarily excited about it.
- Our mission is really to try to identify where we are
- 25 not serving our women veterans properly, whether it is their

- 1 health care or any of the other benefits that the VA
- 2 provides, and we want to identify those gaps, if you will,
- 3 and begin to create policies and/or procedures within the VA
- 4 to address those.
- 5 We have an intention of really utilizing your
- 6 expertise, but talking to women veterans across the Country
- 7 to help us identify what those issues are.
- 8 Also, we want to figure out where all the barriers are
- 9 for women to access the benefits that are there, and what we
- 10 have determined so far is many women leave the military and
- 11 do not identify as veterans and therefore do not access the
- 12 services. So we want to be able to try to penetrate on that
- 13 and identify where those barriers are and figure out how the
- 14 VA needs to change in order to be a welcoming mat to female
- 15 veterans.
- I know that Congresswoman Lee, when I walked in, she
- 17 was also asking about services to women veterans, and I too
- 18 would just like to ask a similar question, if we can, to
- 19 drill down a little bit more. And I know we will have many
- 20 more meetings after this, but what are some of the very
- 21 specific policy proposals that you think this task force
- 22 should prioritize and to better ensure our services to
- 23 female veterans? Commander Nixon.
- 24 Ms. Ilem. Well, we appreciate the creation of this
- 25 task force. That is excellent. As you know, DAV, this has

- 1 been a longstanding critical priority for DAV, ensuring that
- 2 our women veterans, that their military service is
- 3 acknowledged, that their contributions in service are
- 4 celebrated, and that they are treated with dignity and
- 5 respect. They want what every veteran wants, those things.
- I know that there is peer-to-peer assistance provisions
- 7 in some of the bills that are out there right now. I think
- 8 that is critical. We know that our women veterans often
- 9 isolate. They do not have that peer-to-peer interaction,
- 10 which is so essential to make sure that they can get the
- 11 services that they need in VA, but also legal and support
- 12 services. We know from the challenge reports and the
- 13 homeless reports that often women have problems with having
- 14 legal services for getting child support payments, any
- 15 eviction notice with the homeless issue as well.
- 16 The newborn care and adoption assistance and there is
- 17 eliminating these number of access barriers, as you noted,
- 18 for women not being--not identifying, self-identifying, not
- 19 realizing about the services that are out there for them.
- 20 But we have seen such an increase in the number coming
- 21 to VA, which is encouraging, but we want to see that growth
- 22 continue. We want women to use the VA health care system.
- 23 The VA research that is being done is second to none. We
- 24 know more about the subpopulation of any veteran, about
- 25 veterans, and because of their complex health needs, we know

- 1 it is the best place for them. So we want them to get the
- 2 services they need.
- 3 The Child Care Act that you have been such a champion
- 4 for and the other bills, that is a barrier that has been
- 5 identified over and over again. If I do not have access to
- 6 child care, I just cannot get those specialized mental
- 7 health services I need or go into the VA.
- 8 So I think there is a number of things that can be
- 9 done, and I look forward to providing any assistance for
- 10 DAV. You know how important this issue is to us in our most
- 11 recent report. So we hope that also lays a road map out
- 12 there for the number of issues that can be tackled, and I
- 13 think this is excellent news.
- 14 Ms. Brownley. Well, thank you for that. I will look
- 15 forward to working closely with you and all the other VSOs
- 16 and women veterans across our Country to make sure that we
- 17 are servicing our women in a way, in addressing the needs
- 18 that they have. And I believe in many cases, whether it is
- 19 mental health, it might be, a woman--men and women can
- 20 experience military sexual trauma, but I think in terms of
- 21 addressing that, men and women may need to deal with that in
- 22 a different way.
- 23 That is just one example, I think, of many where some
- 24 of the services that are out there, we may want to have a
- 25 shift in the services specifically to address women.

- 1 But it is something that we will investigate and get to
- 2 the solutions, and I really appreciate your advocacy around
- 3 this.
- 4 Commander Nixon, thank you again for your leadership
- 5 and being here today.
- 6 And I yield back, Mr. Chairman.
- 7 [Applause.]
- 8 Chairman Takano. The gentlewoman yields back, and I
- 9 look forward to the work she will be doing with the Women's
- 10 Veterans Task Force.
- I just want to take note that this year is a first for
- 12 our Committee. Congresswoman Luria of Virginia is the first
- 13 woman veteran to serve on our Committee.
- [Applause.]
- 15 Chairman Takano. And of our five subcommittees, three
- 16 of them are chaired by women members of the committee.
- 17 I now would like to recognize the gentleman from
- 18 Pennsylvania, Mr. Meuser.
- 19 Mr. Meuser. Thank you, Chairman.
- 20 Commander Nixon, all members of the DAV, Disabled
- 21 American Veterans, it is really an honor to be here and work
- 22 to serve you, all of you who have served our great Country
- 23 so well.
- 24 I had the occasion to be over at the Pentagon yesterday
- 25 for a good part of the day, and it was fascinating. We got

- 1 some very good information. We certainly have a very strong
- 2 and mighty military. We just got to keep it that way, and I
- 3 think a few of you likely agree.
- I am from Pennsylvania, the Pennsylvania Ninth, so it
- 5 is eastern central Pennsylvania. We do have in the
- 6 district, Fort Indiantown Gap, and we have the Lebanon VA.
- 7 We also have many veterans who utilize the Wilkes-Barre VA,
- 8 which is just outside of the district.
- I also have as many as 88,000 veterans. So out of a
- 10 district population of 705,000, we have 88,000 veterans. So
- 11 it is certainly a veteran-rich district, and it is one of
- 12 the reasons that it is such a great district.
- Is anybody here from Pennsylvania, by the way? All
- 14 right. Hoorah.
- 15 [Applause.]
- 16 Mr. Meuser. Let us get a Yuengling later.
- 17 [Laughter.]
- 18 Mr. Meuser. All right. So I certainly have a number
- 19 of questions, and I had the chance to speak with a few
- 20 veterans and members as I came through.
- 21 Commander Nixon, I will let you delegate it. I would
- 22 just like to ask you what you think that we should be doing
- 23 here in Congress and on the Veterans' Affairs Committee to
- 24 help employment opportunities for our brave men and women.
- 25 Mr. Nixon. Thank you, sir.

- 1 I will defer that to Director Hall.
- 2 Mr. Hall. Well, thank you, certainly, for the
- 3 question.
- DAV is doing quite a bit in the employment sector. We
- 5 started our employment program back in 2014, and while it
- 6 comprises a lot of components, one of the larger parts of it
- 7 is that we are able to host career fairs across the country,
- 8 to include some online career fairs.
- 9 They are well attended. We have quite a few employers
- 10 that come and participate in that.
- 11 Specifically, over the last few years that we started
- 12 the program, we have sponsored more than 476 career fairs.
- 13 More than 175,000 people have attended. That includes
- 14 spouses. And it resulted in a little over 130-, 132,000 job
- 15 offers.
- 16 That alone is only one component of it. We have a lot
- 17 of online tools and resources that are available to veterans
- 18 at jobs.dav.org.
- 19 And our newest venture that we have is that we launched
- 20 our DAV Guide to Hiring Veterans with Disabilities, which is
- 21 really for employers, and it has been met with a lot of
- 22 favor and a lot of success from those folks in the sector.
- 23 We did a hard launch of the quide back in October in
- 24 light of the National Disability Employment Awareness Month,
- 25 and that alone, we had more than 50,000--more than 60,000,

- 1 really, visits to that page on our website because it is
- 2 free for download, and it is aimed at being able to provide
- 3 some quick solutions to companies that were apparently
- 4 meeting a lot challenges when it came to our barriers, when
- 5 it came to hiring veterans with disabilities.
- 6 So, with that, we have various other components,
- 7 sponsoring a television program, hiring America TV, which is
- 8 weekly, to provide a lot of these resources and outlets for
- 9 veterans and their spouses to be able to access those
- 10 employers.
- 11 Mr. Meuser. Well, thanks. Thanks for that
- 12 information. Certainly, if there is ever anything at all
- 13 that you can provide that we could be or I could be of
- 14 assistance, please contact my office or, of course, this
- 15 Committee. And that goes for all veterans in the office.
- 16 It is truly my honor to serve.
- 17 We salute you, and thank you very much for your
- 18 service.
- 19 I yield back my time, Chairman.
- 20 [Applause.]
- 21 Chairman Takano. The gentleman yields back.
- I now recognize the Ranking Minority Member of the
- 23 Committee from the House side, Dr. Roe, for any questions
- 24 and your final comments.
- Dr. Roe. Okay. Thank you, Mr. Chairman.

- 1 Commander, a shout-out to you for your service. I read
- 2 your testimony last night, and a shout-out to the DAV for
- 3 providing almost \$9 million in vans in the last couple of
- 4 years, along with the association you have with Ford Motor
- 5 Company. Full disclosure, I have got a Ford pickup truck
- 6 too.
- 7 [Applause.]
- 8 Dr. Roe. That is absolutely awesome.
- 9 I wanted to thank the Auxiliary. I think one of the
- 10 things that happens many times -- and I did not think about it
- 11 as a young man when I was deployed, but the families you
- 12 leave at home. They have to look after a lot of things, a
- 13 lot of responsibility when we are deployed at not home. So
- 14 I want to thank all the Auxiliary members who serve and
- 15 supported us and supported you. So a shout-out to them
- 16 also.
- 17 [Applause.]
- 18 Dr. Roe. We have talked about a lot of things, and I
- 19 know our colleague from California. I was in California
- 20 about a year and a half ago, and 10 percent of our homeless
- 21 veterans in the yesterday are in L.A. County. It is an
- 22 amazing number, I found.
- 23 When General Shinseki was the first Secretary when I
- 24 first came on the Committee in 2009, we had 100,000 homeless
- 25 veterans. That number is now under 40,000. That is too

- 1 many, but the VA is working in the right direction.
- The biggest problem I find where I live and I bet
- 3 everywhere across the country is adequate housing stock. We
- 4 just do not have enough housing, and we have got the
- 5 vouchers. But we do not have the housing stock to put these
- 6 men and women in.
- 7 At that same meeting I had in Nashville, I ran across a
- 8 female veteran who was homeless, now is in a HUD-VASH
- 9 voucher program, has a job, and had a smile from ear to ear.
- 10 So I know the program works when you get out and talk to our
- 11 various veterans around the country.
- 12 Commander Nixon, I want to go over just a couple of
- 13 things.
- Oh, by the way, just for full disclosure, four of the
- 15 five Ranking Members on the subcommittees are veterans on
- 16 the Republican side. I just want to point that out.
- [Laughter.]
- 18 Dr. Roe. Commander, I know the VA electronic health
- 19 record modernization is a dense subject, to say the least,
- 20 but I want to commend Adrian Atizado, your Deputy National
- 21 Legislative Director, for his work on the issue. I do not
- 22 want to embarrass him too much, but I want you to know the
- 23 Committee considers him a tremendous resource. I want to
- 24 pass that along.
- 25 [Applause.]

- Dr. Roe. A couple things I want to go through very
- 2 quickly and then I will finish up, we passed, hopefully, a
- 3 transformative bill for the VA, which is the VA MISSION Act,
- 4 and, Commander, very quickly, what are your all's initial
- 5 impression of the access standards that the VA just rolled
- 6 out?
- 7 Mr. Nixon. Thank you, sir.
- 8 I will ask Mr. Reese, the Director.
- 9 Mr. Reese. Well, unfortunately, as you know,
- 10 throughout the process of creating the MISSION Act and its
- 11 actual work groups at the VA, Members of Congress, staff
- 12 from Congress, the VSOs, and several stakeholders--it was a
- 13 great collaborative process. It came to fruition with a
- 14 bill that we all thought was a nice compromise and a nice
- 15 consensus document that became law. Unfortunately, since
- 16 that time, we have not been engaged, and we have not been
- 17 able to give adequate feedback in regards to those access
- 18 standards.
- 19 We were basically told the same thing as Congress was:
- 20 It will be coming out in the Federal Register, and you can
- 21 read them then.
- 22 So they did come out about 10 days ago. We are giving
- 23 a hard look at them. So far, what we have seen is, for the
- 24 most part, the access standards that were published, they
- 25 are an average, and unfortunately, our Nation is not based

- 1 on average.
- We think that they are arbitrary, and we will have to
- 3 have a look at the market assessments in order to determine
- 4 whether that care would even be there. If the care is
- 5 there, is it timely? And if it is not timely--or is it high
- 6 quality? Again, if those categories are not met, the
- 7 outcomes certainly are not going to meet the standards of
- 8 the VA.
- 9 As you know, today, VA leads the way. VA care in most
- 10 markets across the country is equal to or better than in the
- 11 private sector.
- 12 A little while ago, I was asked a question by a Member
- 13 that was along the lines of if you had a choice between
- 14 getting fast care or getting quality care, which would you
- 15 choose? Of course, for our veterans, we want quality care,
- 16 but 99 percent of the time, that is going to be at the
- 17 Department of Veterans Affairs today.
- 18 [Applause.]
- 19 Dr. Roe. Thank you.
- 20 And I agree. We had the same wait that you had, but we
- 21 will have more bites at the apple before June the 6th, and
- 22 we will go on.
- I want to finish up by just pointing something out to
- 24 you that is going to happen tomorrow and just ask maybe for
- 25 your help a little bit. In the House, we just voted on a

- 1 rule--that is why I was late getting here a little bit--that
- 2 will permit limited debate on legislation affecting the
- 3 Second Amendment rights.
- 4 A little-known and -understood provision of those
- 5 bills--we will vote on it tomorrow--would read as follows,
- 6 "It shall be unlawful to sell any firearm or ammunition to
- 7 any person knowing or having a reasonable cause to believe
- 8 such person has adjudicated with mental illness, severe
- 9 development disability, or severe emotional disability."
- 10 There are 1.6 million disabled veterans with a service-
- 11 connected adjudication by VA of mental illness, including 1
- 12 million--about nearly 1 million with PTSD. We need to slow
- 13 this train down.
- 14 So we can understand what we are doing, I had an
- 15 amendment to clarify that veterans with a VA mental illness
- 16 adjudication were exempt from the bill standard, but that
- 17 was ruled out of order. I could not get that in the bill.
- 18 So just to make you aware, it is 1112, and I just think
- 19 we need to debate this a little more and a little longer
- 20 before we say that a veteran who has protected this Nation--
- 21 my concern is that we will take veterans, and they will be
- 22 afraid to come in to speak to us about their mental problems
- 23 because they might lose their right to own a weapon, and
- 24 where I live, that is very, very important where we live in
- 25 the First Congressional District of Tennessee.

- I want to finish by thanking Chairman Takano, and I
- 2 knew this would not be too long of a meeting today because
- 3 former Sergeant Major Walz, who is now the Governor of
- 4 Minnesota--I knew if it was going to be a long meeting, he
- 5 had two 20-ounce Mountain Dews. So I know that the Chairman
- 6 just has a bottle of Perrier. That is California. I am
- 7 just drinking our regular water, whatever comes out of the
- 8 bottle.
- 9 [Laughter.]
- 10 Dr. Roe. But I want to thank the Chairman. I look
- 11 forward to working with him, and this has been a bipartisan
- 12 Committee. As you all know, we could never have gotten done
- 13 in the last Congress what we got done, and with your help,
- 14 we will continue to do what is right for our Nation's
- 15 heroes.
- I thank you. I salute you, and I appreciate the
- 17 opportunity to serve.
- 18 I yield back.
- 19 [Applause.]
- Chairman Takano. Mr. Reese, I want you to know that
- 21 what I heard you say in your answers to Dr. Roe is that the
- 22 new access standard raises more questions than it answers,
- 23 and I hear at least six or seven questions that need to be
- 24 answered from what you said.
- With that, I just want to thank everybody for being

- 1 here. I want to thank Dr. Roe for the example he set and
- 2 all that he achieved under his leadership.
- This Committee was enormously productive. It passed
- 4 just a huge number of bills, and some of the bills that are
- 5 unfinished, I am going to take them up, and I am going to
- 6 pass them and make sure that we pass them early enough so
- 7 that we get them through the Senate.
- 8 The priorities that you have outlined, every one of
- 9 them, I want you to know this. Your priorities are my
- 10 priorities.
- I look forward to working with you and all of your
- 12 members.
- 13 Commander, I want to thank you for the time you put in
- 14 to serve this organization as its leader, for what you have
- 15 done to serve our Country, and what all of your members have
- 16 done to serve our Country.
- And let me just say this. God bless all of you, and
- 18 God bless the United States of America.
- 19 This hearing is now adjourned.
- 20 [Applause.]
- 21 [Whereupon, at 4:31 p.m., the Joint Committee was
- 22 adjourned.]
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